

# HELPING PEOPLE LIVING IN ONTARIO,

especially those in small, rural, northern, and remote areas, access the online education and training they need to get or retain a job, earn a promotion, or advance their career without having to leave their communities.

Since 1986

## Recruiting and Helping Online Learners

Provide direct, personalized, one-on-one, and local help to Ontarians to find and register in online programs and courses at the basic skills, secondary, and post-secondary levels that meet their needs and interests. We also offer support services to help people living in Ontario succeed in their online education or training.

- Information on online programs and courses from Ontario's colleges, universities, Indigenous Institutes and other education and training providers
- Help to register
- Information on financial aid
- Laptop Loaner Service
- Troubleshooting and solving technical problems
- Use of web conferencing platform
- [studyonline.ca](https://studyonline.ca)
- [e-Channel.ca](https://e-channel.ca)

## Supporting Faculty and Institutions

Help Ontario education and training providers recruit students for their online programs and courses, provide technology platforms to deliver their programs and courses, and share resources and best practices for their faculty and instructors who teach online.

- [teachonline.ca](https://teachonline.ca)
- [Online Learning News](#)
- [Webinar Series](#)
- [EdTech Platform Service](#)

## Advancing Educational Technology

Develop and test new technologies that support education and training and share them with students, faculty, instructors, and other teaching and training professionals in Ontario, across Canada, and around the world.

- [AI Tutor Pro](#)
- [AI Pathfinder Pro](#)
- [AI Trades Explorer Pro](#)
- [AI Teaching Assistant Pro](#)

## Annual Results

- Fulfills over 1 million service requests
- Helps 18,000+ online learners across Ontario
- Generates 20,000+ registrations in online programs and courses
- Reaches out to residents in 1,500+ Ontario communities, especially in small, rural, northern and remote areas
- Operates 200+ local access points across Ontario

All Contact North | Contact Nord services are **free and offered in English and French.**

January 2025