April 28, 2023

Via e-mail to anna.boyden@ontario.ca

Ms. Anna Boyden
Director
Digital Learning Policy Branch
Ministry of Colleges and Universities
15, 315 Front Street West
Toronto ON M7A 0B8

Dear Anna:

<u>Re: Contact North | Contact Nord Interim Report – Q4 2022-2023</u>

In accordance with Schedule "F" of the 2021-2022 Transfer Payment Agreement between the Ministry of Colleges and Universities and Contact North | Contact Nord, I am pleased to attach Contact North | Contact Nord's Q4 Interim Report.

In keeping with our customary review schedule, I suggest we meet virtually during the week of May 29, 2023. Please advise your availability as well as a list of any specific questions you have related to the Q4 Interim Report so we can address during the review session.
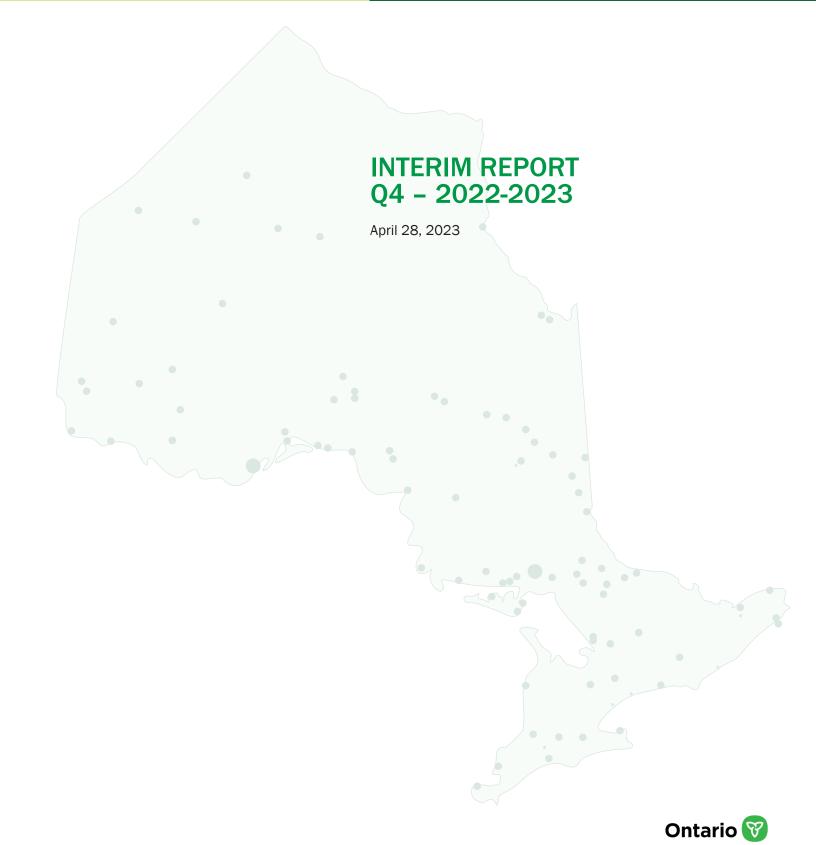
In the meantime, if you have any questions, please do not hesitate to contact me.

Sincerely,

Maxim Jean-Louis
President – Chief Executive Officer

Attachment (1)
Copy: Mr. Brian Budd, Policy Analyst, Digital Learning Policy Branch, Ministry of Colleges and
        Universities

INTERIM REPORT
Q4 – 2022-2023

April 28, 2023

CONTACT NORTH | CONTACT NORD IS A FREE, LOCAL BILINGUAL SERVICE

to help residents in 1,500+ rural and remote Ontario communities access online programs and courses from colleges, universities and training providers without having to leave their communities.
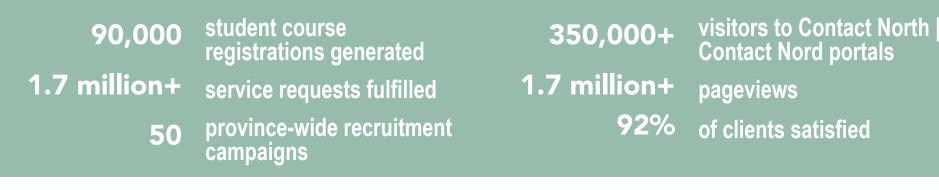
FREE LOCAL SUPPORT SERVICES

FOR ONTARIO STUDENTS

1. Information on online programs and courses
2. Help to register, and information on financial aid
3. *Help to Study Online Successfully* service
4. Technology Support Services
   - IT Technical Hotline
   - Student Technology Service (laptops and Internet)
   - Use of computers and Internet at 78 online learning centres
   - Use of web conferencing platforms
5. Supervision of exams and tests

FOR ONTARIO'S EDUCATION AND TRAINING PROVIDERS

1. Province-wide student recruitment campaigns in 1,500+ Ontario communities
2. Local support services for students
3. Identification of local education and training needs
4. Digital and technology platform services
5. IT Technical Hotline
6. Digital and technology platform training for faculty and instructors
7. Faculty and instructor resources at teachonline.ca
8. Information on the latest trends, best practices, training opportunities, and teaching resources in online and distance learning on teachonline.ca

For a more detailed description of our services, visit contactnorth.ca/services.

FREE SERVICES DELIVERED IN PARTNERSHIP WITH

24	Public colleges
25	Public universities
9	Indigenous institutes
76	District school boards
200	Literacy and basic skills providers

20	Skills development training providers
170	Ontario Works offices
188	Employment Ontario offices
78	Community organizations hosting our Online Learning Centres
4,282	Community-based organizations

ANNUAL RESULTS FOR ONTARIANS

90,000	student course registrations generated
1.7 million+	service requests fulfilled
50	province-wide recruitment campaigns

350,000+	visitors to Contact North | Contact Nord portals
1.7 million+	pageviews
92%	of clients satisfied

ONTARIO'S ONLINE LEARNING PORTALS HOSTED BY CONTACT NORTH | CONTACT NORD

- studyonline.ca for information on 2,600 online programs and 41,000 online courses from Ontario institutions
- e-channel.ca for information on online literacy and basic skills courses in Ontario
- teachonline.ca for resources for faculty and instructors teaching online and at a distance

contactnorth.ca
January 2023

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Q4 2022-2023 Interim Report

Contact North | Contact Nord is pleased to present its Q4 2022-2023 Interim Report covering its activities during the period January 1, 2023, to March 31, 2023, under the three-year (April 1, 2021, to March 31, 2024) Transfer Payment Agreement with the Ministry of Colleges and Universities.

Further Information

Maxim Jean-Louis
President – Chief Executive Officer
Contact North | Contact Nord
705-670-4917
maxim@contactnorth.ca

Section 1 – Contact North | Contact Nord Outcomes – Performance Indicator Snapshot, March 31, 2023

Outcome – Performance Indicator	2022-2023 Target	As of March 31, 2023	% of Target at 100% of Fiscal Year
Service Requests	1,800,000	1,748,047	97%
Student Course Registrations	66,400	20,079	30%
Communities Served	1,300	1,577	121%
Ontario Works Office Engagement	195	170	87%
Ontario Works Clients Supported	488	46	9%
Registrations from Ontario Works Clients	1,650	179	11%
Employment Ontario Office Engagement	213	188	88%
Employment Ontario Clients Supported	2,442	352	14%
Registrations from Employment Ontario Clients	11,000	3,470	32%
Calls to IT Technical Hotline	4,950	10,051	203%
Inquiries to Student Information Hotline	6,804	5,590	82%
Up Time on Distance Delivery Platforms	95%	99.55%	105%
Targeted Recruitment Campaigns (formerly educational partner information sessions)	150	50	33%
Users of Portals	350,000	458,997	131%

Outcome – Performance Indicator	2022-2023 Target	As of March 31, 2023	% of Target at 100% of Fiscal Year
Pageviews on Portals	1,700,000	1,827,486	108%

Section 2 – How Contact North | Contact Nord Fulfilled the Project Activities in Q4 2022-2023

1. Registration, Advisory Services and Online Learning Centres	
Activity	**Interim Report – March 31, 2023**

a. Operate and maintain free of charge, high-touch, local support services in English and French to learners and prospective learners that are within the Target Base using its online learning centres and Access Points. Each online learning centre and Access Point will be operated in a manner conducive to academic study and will offer the following free services to the Target Base, to be scaled according to demand:
 	
i. The use of distance delivery platforms (including, by way of example only, web and video conferencing platforms) and computers equipped with Internet access (using the highest connection speeds available);
ii. Advisory services including, without limitation:
	As of March 31, 2023, **52 of 65 (80%)** online learning centres were open and providing on-site services to students and prospective students. The remaining 13 online learning centres were closed as a result of our inability to recruit staff to open the locations, the locations are under renovation by the host or we are searching for new physical space in the community.
	
	Appendix A includes the list of online learning centres, including identifying which ones are closed at this time.
	
	In the closed locations, Contact North | Contact Nord supported students virtually by phone, email, Zoom, text messages or Facebook Messenger.
	
	<u>Key Outcomes During the Period</u>
	
	• Fulfilled **452,711** service requests during the period (See Appendix B for a snapshot).
	• Generated **8,173** student registrations in online courses with the following breakdown:
	  • 3,664 College
	  • 767 University
	  • 5 Indigenous institute
	  • 226 School Board
	  • 502 Literacy and Basic Skills
	  • 3,009 Training

1. Registration, Advisory Services and Online Learning Centres

Activity	Interim Report – March 31, 2023
- assistance with registration in online courses and programs; - the provision of current information on available online programs and courses; - the provision of current information on educational financial aid options; - referrals to colleges and universities for career and educational mapping; - referrals to other local educational and employment support services; and - moral support and encouragement. iii. Technical support in respect of the use of on-site computers, tools and equipment; iv. A dedicated quiet study space; v. Exam invigilation services (some provided on a cost recovery basis).	Fulfilled **2,908** support requests to the IT Technical Hotline (each support request can take up to 30 minutes to fulfill based on the nature of the request) (included in the **452,711** figure in the first b258ullet point).

Table inside the Interim Report cell:

Month	Number of Requests
January 2023	1,004
February 2023	813
March 2023	1,091
Total	2,908

1. Registration, Advisory Services and Online Learning Centres

Activity	Interim Report – March 31, 2023
b. Secure the facilities for the above-mentioned online learning centres in rent-free space; and	- All local online learning centres housed in rent-free space provided by a local community partner. - Contact North | Contact Nord is frequently required to make a monthly contribution to its host partners to cover a portion of the costs for Internet, cleaning services, and other utilities at the online learning centres. - All partnership agreements for rent-free space up-to-date and managed in a database. - See Appendix A for addresses of the 65 online learning centres.
c. Staff and operate the **Student Information Hotline** as defined in Schedule B.	- Student Information Hotline staffed during advertised operating hours of 8:00 a.m. to 5:00 p.m. Eastern. - Inquiries received after operating hours responded to the next business day. - Student Information Officers responded to **1,853** inquiries (each inquiry can take up to 30 minutes to fulfill based on the nature of the inquiry): 972 toll-free number 452 Live Chat 429 email 0 Facebook Messenger - Nature of inquiries to Student Information Hotline include: - Study options for online programs and courses - Information about Contact North | Contact Nord's services, including contact information for local online learning centres - Information on financial aid options (OSAP, scholarships/bursaries, Second Career) - Registration information, admission requirements, and fee information for online programs and courses - Assistance with registering in an online program or course

1. Registration, Advisory Services and Online Learning Centres

Activity	Interim Report – March 31, 2023
	• Information about exam invigilation service and booking exams • Contact information for colleges and universities • Request to update client information • Information on the laptop and Internet loaner programs
d. Report on the following metrics in accordance with the reporting requirements outlined in Schedule "F":	• See completed table below.

Metric	2022-2023 Metric	Q1	Q2	Q3	Q4	2022-2023
i. Number of student registrations in online courses and programs directly attributable to the Recipient's activities and supports	66,400	4,206	3,539	4,161	8,173	20,079
ii. Number and nature of service requests received from the Target Base by the Student Information Hotline	6,804	1,044	1,013	1,680	1,853	5,590
iii. User trends and detailed anonymous demographic information for individuals accessing each online learning centre and Access Point	N/A	Demographic information captured in Annual Student	Demographic information captured in Annual Student	Demographic information captured in Annual Student	Demographic information captured in Annual Student	

Metric	2022-2023 Metric	Q1	Q2	Q3	Q4	2022-2023
		Outcomes Survey in April 2023	Outcomes Survey in April 2023	Outcomes Survey in April 2023	Outcomes Survey in April 2023	
iv. Number and addresses of online learning centres and Access Points in operation **See Appendix A for addresses of online learning centres and access points.**	341	256	257	262	258	258

2. Shared and Collaborative Services	
Activity	**Interim Report – March 31, 2023**
a. Provide its recruitment and local services as a core shared service;	- Recruitment and local support services to students available to Ontario's: 24 public colleges 25 public universities 9 Indigenous institutes 76 district school boards 200 literacy and basic skills providers 20 skills development training providers
b. Provide Education and Training Providers with data on specific programs and courses not currently available online for which there is learner or labour market demand;	**23** requests received for **five** courses and **14** programs. - See Appendix C for details.
c. Develop and implement educational partner information sessions in English and French for Educational and Training Providers to maximize course and program registrations from the Target Base;	**24** province-wide targeted recruitment campaigns (formerly educational partner information sessions) for online programs and courses offered by **10** Ontario education and training providers (see list on next page). - Contact North | Contact Nord hosts an information session to give the provider an opportunity to present the online program or course to our recruitment teams and answer any questions. The recruitment teams subsequently launch a targeted recruitment campaign to recruit students from rural and remote communities for the online program or course.

2. Shared and Collaborative Services		
Activity	**Interim Report – March 31, 2023**	

Provider	Program/Course
A Life Worth Living	Accessible Digital Communications (Parts 1, 2, 3) Audio Description: The Visual Made Verbal Business Accessibility Toolkit Practical Digital Accessibility for Technical Teams
Algonquin College	Business Administration – Advanced Diploma Business Administration Accounting – Diploma Community and Justice Services - Diploma Police Foundations – Diploma
Confederation College	Onajigawin Indigenous Services
Construction Ontario	Construction 101 Construction Safety Orientation Courses PIXO-Virtual Reality Supervisor Training
Durham College	Children's Mental Health Construction Management Human Resources Social Service Worker
Ontario Tech University	Introduction to Higher Education Management Teacher Professional Development Type 1 Diabetes Certificate
Trent University, York University, Toronto	Ontario Internationally Educated Nurses Course Consortium Program

2. Shared and Collaborative Services

Activity	Interim Report – March 31, 2023	
	Metropolitan University, University of Windsor	
	University of Windsor	Master of Social Work for Working Professionals

Activity	Interim Report – March 31, 2023

d. Engage with those Ontario Works and Employment Ontario offices whose clients include individuals within the Target Base, to promote, advise and facilitate their clients' enrolment into online courses and programs, as appropriate; and	• During the period, Contact North | Contact Nord engaged with:
	  • 170 Ontario Works offices (65 of these offices are in Indigenous communities)
	  • 188 Employment Ontario offices
	• An "engaged" Ontario Works or Employment Ontario office is a local office that:
	
	1) Refers clients who need local access to education and training to the closest Contact North | Contact Nord online learning centre for the following eight support services:
	  • Assistance with identifying online program and course options to meet the client's specific education and training needs
	  • Assistance with the registration process for the client's selected courses
	  • Assistance with information on additional funding options or special needs services from the education and training provider
	  • Use of computer workstations and Internet access to complete coursework in the client's chosen online programs and courses
	  • Orientation on using the computers at the online learning centre and how to navigate the client's programs and courses
	  • Use of the web conferencing or videoconferencing platforms to connect to live courses
	  • Exam invigilation service
	  • Reporting on attendance when required by Ontario Works or Employment Ontario (only when consent to share is in place with the client)
	2) Makes space available in their office for Contact North | Contact Nord staff to meet directly with their clients to determine how Contact North | Contact Nord can support the client with one or more of the services noted in 1) above.

2. Shared and Collaborative Services	
Activity	**Interim Report – March 31, 2023**
	3) Receives referrals from Contact North | Contact Nord for clients who may need its services (this is primarily referrals to Employment Ontario but also includes additional resources that may be available via Ontario Works for clients entering education or training such as assistance with childcare costs, course/training costs and/or supplies). 4) Facilitates consent to share agreement between Ontario Works, Contact North | Contact Nord and client and/or Employment Ontario to report on client attendance and course/training programming progress.
e. Provide a suite of free shared services to the Target Base and the Education and Training Providers consisting of the following: o Web conferencing platform; o Videoconferencing platform; o Moodle Learning Management System; o Training for faculty and instructors of the Education and Training Providers in English and French, on use of the Recipient's technology platforms to deliver	<u>3 Shared Service Learning Platforms</u> Since 2003, Contact North | Contact Nord has offered three shared digital and technology platform services for Ontario's 24 public colleges, 25 public universities, 9 Indigenous institutes, 76 district school boards, 200 literacy and basic skills providers, and 20 skills development training providers: • Web conferencing (currently Adobe Connect, BigBlueButton, Zoom) • Videoconferencing • Moodle Learning Management System Contact North | Contact Nord generated **17,401** registrations in **548** courses during the period. **179 r**egistrations were generated from **86** clients using Contact North | Contact Nord's XR/VR headsets at online learning centres funded under this TPA and outside of the online learning centres (i.e. partner's site) during the period. Digital and technology platform services were available **99.7%** of the time for student use.

2. Shared and Collaborative Services	
Activity	**Interim Report – March 31, 2023**

their online programs and courses; and
o Technical support as further described in Project activity 3 (a) (Information Technology (IT) & Web Services) below.
	<u>Training for Faculty and Instructors</u>
	
	• Contact North | Contact Nord did not deliver any live training to instructors during the period on How to Use the Web Conferencing Platform to Teach Effectively (Adobe Connect, BigBlueButton, Zoom).
	
	During the period:
	
	• **34** faculty and instructors accessed recordings of Adobe Connect, BigBlueButton, Zoom instructor training sessions.
	• **698** views of the training videos for college, university and Indigenous institute instructors posted to <u>YouTube</u>.
	• **878** views of training videos for e-Channel instructors posted to <u>YouTube</u>.
	• **64** <u>web conferencing resources</u> available.
	• **11** <u>videoconferencing resources</u> available.
	• **1,570** registrations in **five** live webinars for faculty and instructors delivered by **five** world experts as part of the <u>Contact North | Contact Nord Webinar Series.</u>
	• **1,425** views of the recordings of Contact North | Contact Nord webinars.
	
	<u>Technical Support</u>
	
	• **2,908** support requests to the IT Technical Hotline fulfilled (each support request can take up to 30 minutes to fulfill based on the nature of the request).
	• Examples of frequent technical support requests fulfilled from students for Adobe Connect:
	  • How do I get to my class?
	  • How do I get Adobe Connect installed?
	  • I cannot connect to Adobe Connect/Unable to log in (need credentials)
	  • Where do I find my schedule for my classes?
	  • Don't see my class on my schedule

2. Shared and Collaborative Services	
Activity	**Interim Report – March 31, 2023**
	- I need to change my password - I think I am logged into the class, but I don't see anything happening - I am connected but I don't hear anything/they don't hear me when I'm speaking - Where can I find the recording for my class? - Students and instructors may call in to verify if an upcoming new hardware purchase would be compatible with Adobe Connect (for example Chromebook, headset, document camera, tablet stylus) - Examples of frequent technical support requests from instructors using Adobe Connect: - How can I save the recording? How do I get recordings to my students? Can a class recording be made available offline and where are they stored? - How do I share my presentation? - How do I notify my students of schedule of my classes? Or who will notify the students of new schedule or access? - When will my classes show up in my session? - How do I get my classes on your Adobe Connect? - How do I use the Adobe platform? - I don't have Host privileges - Requests to add a teaching assistant to their class and add the appropriate permissions - How do I generate an Adobe Connect Class Student Attendance Report? - How to make a Class Recordings public for guest users? (an instructor may report some of their students are unable to access the class recording URL) - Training on how to use various Adobe Connect pods - Examples of frequent technical support requests from students using Zoom: - How do I get to my class? - How do I get the Zoom app installed? - I think I am logged into the class, but I don't see anything happening

2. Shared and Collaborative Services	
Activity	**Interim Report – March 31, 2023**
	- I am connected but I don't hear anything/they don't hear me when I'm speaking - Examples of frequent technical support requests from faculty using Zoom: - Request to upgrade a Zoom Basic account to a Zoom Pro account - Assistance with Joining the Contact North | Contact Nord Zoom Organization - Comparing application features between Adobe Connect and Zoom for a class lecture - Examples of frequent technical support requests from students using Moodle: - How do I register for my Moodle classes? - How do I reset my password? - How do I use your platform? - Reporting they are unable to submit an assignment - Reporting sections of their class is missing content (instructor may have not added content) - Examples of frequent technical support requests from faculty using Moodle: - Reports of students unable to see certain items/content (items may have a setting set to Hide) - Reporting issues with grade reports - Examples of frequent technical support requests from Laptop and Internet Loaner Program: - Resetting login credentials for the laptop - Connecting the Internet devices to the cell network
f. Report on the following metrics in accordance with the reporting requirements outlined in Schedule "F":	See completed table on next page.

Metric	2022-2023 Metric	Q1	Q2	Q3	Q4	2022-2023
i. Number of Ontario Works referral partners engaged	195	170	170	170	170	170
ii. Number of Employment Ontario referral partners engaged	213	188	188	188	188	188
iii. Number of Ontario Works clients supported **	488	18	16	10	9	46
iv. Number of Employment Ontario clients supported **	2,442	143	48	58	103	352
v. Number of online course and program registrations by Ontario Works clients **	1,650	50	70	30	29	179
vi. Number of online course and program registrations by Employment Ontario clients **	11,000	716	594	448	1,712	3,470
vii. Number of courses supported on the Recipient's shared technology platforms	1,677	287	568	4	548	1,407
viii. Number of faculty and instructors trained on the use of the Recipient's online delivery tools and resources	525	95	26	1	0	122
ix. Number and descriptions of education partner information sessions organized for education and training providers	150	9	3	14	24	50

3. Information Technology (IT) & Web Services	
Activity	**Interim Report – March 31, 2023**
i. Provide technical support services in English and French from 7:30 a.m. to 10:30 p.m. Eastern Standard Time, Monday to Friday, for all of the Recipient's information technology resources used by students, faculty, instructors and any other stakeholders, as required;	- Technical support provided for students, faculty, instructors from Ontario's 24 public colleges, 25 public universities, 9 Indigenous institutes, 76 district school boards, 200 literacy and basic skills providers, and 20 skills development training providers and other stakeholders as required during the advertised time during the period. **2,908** support requests to the IT Technical Hotline fulfilled (each support request can take up to 30 minutes to fulfill based on the nature of the request). - Examples of frequent technical support requests fulfilled from students for Adobe Connect: - How do I get to my class? - How do I get Adobe Connect installed? - I cannot connect to Adobe Connect/Unable to log in (need credentials) - Where do I find my schedule for my classes? - Don't see my class on my schedule - I need to change my password - I think I am logged into the class, but I don't see anything happening - I am connected but I don't hear anything/they don't hear me when I'm speaking - Where can I find the recording for my class? - Students and instructors may call in to verify if an upcoming new hardware purchase would be compatible with Adobe Connect (for example Chromebook, headset, document camera, tablet stylus) - Examples of frequent technical support requests from instructors using Adobe Connect: - How can I save the recording? How do I get recordings to my students? Can a class recording be made available offline and where are they stored?

3. Information Technology (IT) & Web Services	
Activity	**Interim Report – March 31, 2023**

	• How do I share my presentation?
	• How do I notify my students of schedule of my classes? Or who will notify the students of new schedule or access?
	• When will my classes show up in my session?
	• How do I get my classes on your Adobe Connect?
	• How do I use the Adobe platform?
	• I don't have Host privileges
	• Requests to add a teaching assistant to their class and add the appropriate permissions
	• How do I generate an Adobe Connect Class Student Attendance Report?
	• How to make a Class Recordings public for guest users? (an instructor may report some of their students are unable to access the class recording URL)
	• Training on how to use various Adobe Connect pods
	• Examples of frequent technical support requests from students using Zoom:
	  • How do I get to my class?
	  • How do I get the Zoom app installed?
	  • I think I am logged into the class, but I don't see anything happening
	  • I am connected but I don't hear anything/they don't hear me when I'm speaking
	• Examples of frequent technical support requests from faculty using Zoom:
	  • Request to upgrade a Zoom Basic account to a Zoom Pro account
	  • Assistance with Joining the Contact North | Contact Nord Zoom Organization
	  • Comparing application features between Adobe Connect and Zoom for a class lecture

3. Information Technology (IT) & Web Services	
Activity	**Interim Report – March 31, 2023**
	- Examples of frequent technical support requests from students using Moodle: - How do I register for my Moodle classes? - How do I reset my password? - How do I use your platform? - Reporting they are unable to submit an assignment - Reporting sections of their class is missing content (instructor may have not added content) - Examples of frequent technical support requests from faculty using Moodle: - Reports of students unable to see certain items/content (items may have a setting set to Hide) - Reporting issues with grade reports - Examples of frequent technical support requests from Laptop and Internet Loaner Program: - Resetting login credentials for the laptop - Connecting the Internet devices to the cell network
ii. Manage and maintain the Recipient's online portals and websites. The Recipient will ensure that the information presented on each of its online portals and websites remains current and up-to-date at all times.	- Three Contact North | Contact Nord portals (English and French) available during the period for student and general public use. - During the period, **79,974** users generated **483,309** pageviews on portals: **57,480** users generated **431,702** pageviews on studyonline.ca / etudiezenligne.ca. **15,510** users generated **43,359** pageviews on contactnorth.ca / contactnord.ca. **6,984** users generated **8,248** pageviews on e-channel.ca / apprentissageenligne.ca.

3. Information Technology (IT) & Web Services	
Activity	**Interim Report – March 31, 2023**
	• Collection of online program and course information during the period for the Spring-Summer 2023 and Fall 2023 academic semesters for posting to studyonline.ca / etudiezenligne.ca. • Collection of information on micro-credential programs and courses from Ontario's colleges, universities, and Indigenous institutes for inclusion in the search tool on studyonline.ca / etudiezenligne.ca. • Updating current information is an ongoing process to ensure portal is current and up to date. • Portals monitored continuously throughout the period to ensure posted content is current and up to date. • Web portals continuously reviewed throughout the period for compliance with the *Accessibility for Ontarians with Disabilities Act* (AODA), corrections completed and training provided to all staff involved in creating content for posting to portals to maintain compliance. • Operations Team received its annual update on AODA compliance on our web portals.
iii. Manage, maintain and ensure the security, performance, stability and reliability of the Recipient's information technology infrastructure, including without limitation, Internet connectivity, telecommunications, hardware, software, web conferencing and videoconferencing platforms, and the Moodle learning management system;	• All information technology infrastructure managed appropriately during the period to ensure high quality services delivered for students and education and training providers.

3. Information Technology (IT) & Web Services

Activity	Interim Report – March 31, 2023
iv. Undertake to deliver uninterrupted services (i.e., less than 5% downtime during service hours) in connection with the IT and Web Service resources utilized by students, faculty, instructors, staff, and other stakeholders to whom the Recipient is providing its services;	• Contact North | Contact Nord reported **99.7%** up time on its services during the period.
v. Continually enhance broadband Internet access at online learning centres as service becomes available/improved in Target Base communities; and	• No upgrades during the period.
vi. Develop, manage and maintain the Information Technology (IT) and communications infrastructure necessary to perform the Project activities described in this Agreement and to meet the objectives and obligations (including, without limitation, its reporting obligations) set out herein.	• All IT and communications infrastructure managed and maintained during the period to perform Project activities, including reporting requirements.
vii. Report on the following metrics in accordance with the reporting requirements outlined in Schedule "F":	• See completed table below.

Metric	2022-2023 Metric	Q1	Q2	Q3	Q4	2022-2023
Number and nature of IT support requests fulfilled; and	4,950	2,473	2,210	2,460	2,908	10,051
Up time on distance delivery platforms per operating system reports	95%	99.3%	99.7%	99.5%	99.7%	99.55%

4. Communications and Marketing

Activity	Interim Report – March 31, 2023
i. Develop and implement strategies to maximize student registrations in online programs and courses offered by the Education and Training Providers to the Target Base;	During the period, Contact North | Contact Nord undertook the following strategies: • Continuous marketing and promotion of online programs and courses available to residents in the 1,577 small, remote, rural, Indigenous and Francophone communities. • Residents in these communities are served via local recruitment activities by staff in local online learning centres, via the province-wide Student Information Hotline, and its studyonline.ca / etudiezenligne.ca and e-channel.ca / apprentissageenligne.ca portals for students and prospective students. • Executed **24** targeted recruitment campaigns during the period.
ii. Develop and implement marketing and communication strategies to enhance and promote awareness of the Recipient's services within the Target Base using a combination of traditional and digital media platforms (e.g., social media, Google Ads, radio, print, etc.);	• Used Google Adwords to drive traffic to the studyonline.ca / etudiezenligne.ca portal for students and prospective students. o During the period, **57,480** users generated **431,702** pageviews on both portals • Corporate Facebook page maintained to engage with students and prospective students. • Corporate Instagram page maintained to engage with students and prospective students. • Corporate Twitter page maintained to engage with students and prospective students. • Corporate LinkedIn page maintained to engage with students and prospective students. • Corporate YouTube page maintained to engage with students and prospective students. See Appendix D for the quarterly report on social media activity.

4. Communications and Marketing

Activity	Interim Report – March 31, 2023
iii. Provide information about its services to current and prospective learners within the Target Base and to its Education and Training Providers;	• Contact North | Contact Nord engages with [4,282 local organizations](#) across Ontario to recruit and support underserved Ontarians.

iv. Engage with stakeholders on the Recipient's activities and strategic direction;	• During the period, Contact North | Contact Nord provided regular updates to its stakeholders on activities and strategic directions, including:
	  o Ontario's education and training providers
	  o Local partners who host the 65 local online learning centres and the 206 access points
	  o Provincial and local decision-makers

v. Track and analyze the results of marketing campaigns including, without limitation, engagement and conversion metrics related to its social media and digital marketing initiatives; and	• During the period, **57,480** users generated **431,702** pageviews on the studyonline.ca / etudiezenligne.ca portals for students and prospective students. • During the period, **6,984** users generated **8,248** pageviews on e-channel.ca / apprentissageenligne.ca portal for students and prospective students. • See Appendix D for the quarterly report on social media activity.
vi. Adhere to the public communications protocol with the Province attached as Schedule "H".	• All communications protocols adhered to.
vii. Report on the following metrics in accordance with the reporting requirements outlined in Schedule "F": i. Social media reach and engagement metrics	• See Appendix D for the quarterly report on social media activity. • During the period, **57,480** users generated **431,702** pageviews on the studyonline.ca / etudiezenligne.ca portals for students and prospective students. • During the period, **6,984** users generated **8,248** pageviews on e-channel.ca / apprentissageenligne.ca portal for students and prospective students.

4. Communications and Marketing	
Activity	**Interim Report – March 31, 2023**
supported by reports issued by each platform provider; ii. Conversion and engagement metrics for each media campaign; and iii. Detailed web traffic stats (categorized by site).	

5. Survey	
Activity	**Interim Report – March 31, 2023**
a. Engage a third party to conduct a survey to assess and evaluate the impact of the Recipient's services on its clients' academic program completion rates and employment rates; and	• Reviewed questions from 2021-2022 Annual Student Outcomes Survey in preparation to launch the 2022-2023 Annual Student Outcomes Survey in May 2023: o Updated questions as appropriate to reflect 2022-2023 o Added additional questions to respond to reporting requirements for all transfer payment agreements with the Ministry of Colleges and Universities
b. Report on the following metrics in accordance with the reporting requirements outlined in Schedule "F": i. Survey results demonstrating the direct impact of the Recipient's services on its clients' academic program completion rates of clients using its services within the Target Base; and ii. Survey results demonstrating the direct impact of the Recipient's services on its clients' employment rates	• Metrics to be reported upon completion of the 2022-2023 outcomes survey in the 2022-2023 Performance Report.

6. Administration	
Activity	**Interim Report – March 31, 2023**

a. Staff, office space rentals in respect of its Sudbury and Thunder Bay Operations Centres, and appropriate equipment and technology to support its operations;	Staff
	
	• As of March 31, 2023, Contact North | Contact Nord had the following staff complement in communities across the province:
	   o Total staff = 177
	   o Full-time staff = 82
	   o Part-time staff = 95
	• As of March 31, 2023, Contact North | Contact Nord had no open staff recruitment competitions. Contact Nord | Contact Nord suspended all staff recruitment competitions during the period to provide supervisors in the Recruitment & Student Services department an opportunity to focus exclusively on recruiting students, supporting students and generating registrations.
	
	Operations Centres
	
	• The Sudbury Operations Centre and Thunder Bay Operations Centre are closed.
	• Online learning centres are open in Sudbury and Thunder Bay to provide local support services to students.
	
	Appropriate Equipment and Technology
	
	• All appropriate equipment in place for efficient operation of all online learning centres.

b. Travel, meal and hospitality expenditures for staff and members of the Board of Directors across all categories set out in the	• All travel expenditures for staff and members of the Board of Directors directly attributable to and necessary for achieving the objectives of the Project and incurred in accordance with Contact North | Contact Nord Financial Policy.

6. Administration	
Activity	**Interim Report – March 31, 2023**
Budget (Schedule "D"), are subject to the following: i. The Recipient will develop and adhere to financial management policies for travel, meal, and hospitality expenses that meet the requirements under the *Broader Public Sector Expenses Directive, 2020* effective January 1, 2020, including adhering to the principles of this directive; and ii. The Recipient will exercise restraint in the expenditure of Funds for the purposes of travel, meal and hospitality expenses.	• The Financial Policy, approved by the Contact North | Contact Nord Board of Directors, meets the requirements of the Broader Public Sector Expenses Directive, 2020. • In applying Contact North | Contact Nord policy, staff apply appropriate conflict of interest rules that reflect the spirit of Regulation 381/07 of the *Public Service of Ontario Act*, 2006.
c. Professional services (i.e., financial, legal, procurement, consulting, web hosting, etc.);	• Professional services acquired in accordance with Contact North | Contact Nord Financial Policy as required to support its operations.
d. Administration necessary to carry out the Project work and to meet the reporting obligations set out herein.	• Completed administration necessary to meet the project objectives and reporting requirements in accordance with internally developed policies. • Audio briefing on operations with the Chair of the Board of Directors on a regular basis. • Weekly Updates by each member of the operations and management team on their respective deliverables. • Daily updates on operations by front-end recruitment and service departments.

6. Administration	
Activity	**Interim Report – March 31, 2023**
	• Operations Team met Monday to Thursday each week at 9:00 a.m. to address any operational issues. • One meeting of the Board of Directors during the period – March 1, 2023.

Section 3 – Mitigation Strategies

Contact North | Contact Nord reviewed the Q4 results against the outcomes and performance measurements in the three-year Transfer Payment Agreement and its internal performance indicators.

Outcome – Performance Indicator	2022-2023 Target	Q1 Result	Q2 Result	Q3 Result	Q4 Result	Total Q1-Q4 (if applicable)	% of Target at 100% of Fiscal Year	Comments
Service Requests	1,800,000	470,100	431,428	394,120	452,711	1,748,047	97%	Target almost reached.
Student Course Registrations	66,400	4,206	3,539	4,161	8,173	20,079	30%	Target not achieved; significant improvement in Q4 results.
Communities Served	1,300	1,353	1,353	1,577	1,577	1,577	121%	Target exceeded.
Number of Online Learning Centres and Access Points	341	256	257	262	258	258	76%	Target not achieved.
Ontario Works Office Engagement	195	170	170	170	170	170	87%	Target not achieved.
Ontario Works Clients Supported	488	18	16	10	9	46	9%	Target not achieved.
Registrations from Ontario Works Clients	1,650	50	70	30	29	179	11%	Target not achieved.
Employment Ontario Office Engagement	213	188	188	188	188	188	88%	Target not achieved. Staff focused exclusively on recruiting students, supporting students and generating registrations in Q4.
Employment Ontario Clients Supported	2,442	143	48	58	103	352	14%	Target not achieved.

Outcome – Performance Indicator	2022-2023 Target	Q1 Result	Q2 Result	Q3 Result	Q4 Result	Total Q1-Q4 (if applicable)	% of Target at 100% of Fiscal Year	Comments
Registrations from Employment Ontario Clients	11,000	716	594	448	1,712	3,470	32%	Target not achieved.
Calls to IT Technical Hotline	4,950	2,473	2,210	2,460	2,908	10,052	203%	Increase in calls to IT Technical Support to support students accessing the Laptop and Internet Loaner Programs.
Up Time on Distance Delivery Platforms	95%	99.3%	99.7%	99.5%	99.7%	99.55%	105%	Target exceeded.
Inquiries to Student Information Hotline	6,804	1,044	1,103	1,680	1,853	5,590	82%	Target not achieved. Inquiries continued to grow in Q4 as Student Information Hotline responded to more inquiries related to Student Technology Service.
Targeted Recruitment Campaigns (formerly partner information sessions)	150	9	3	14	24	50	33%	Target not achieved. Progress made in engaging education and training providers in Q4, resulting in significant increase in the number of campaigns in Q4.
Users of Portals	350,000	139,336	135,410	104,277	79,974	458,997	131%	Target exceeded.
Pageviews on Portals	1,700,000	471,423	452,800	419,954	483,309	1,827,486	107%	Target exceeded.

Section 4 – Q4 2022-2023 Financial Statement (unaudited)

Contact North | Contact Nord
Ministry of Colleges and Universities Funding Financial Report
at March 31, 2023

	Budget	Revised Budget [1]	Year-to-Date Actual	Projection to Year-End	Variance to Revised Budget	
Revenue						
Base Grant	$ 9,751,469	$ 9,751,469	9,751,469	9,751,469.00	$ -	
Total Revenue	$ 9,751,469	$ 9,751,469	9,751,469	9,751,469.00	$ -	
Expenditures						
Recruitment & Student Services						
Regional Services and Online Learning Centres	$ 4,046,624	$ 4,046,624	$ 4,066,879	4,066,879.00	$ 20,255	
Recruitment & Marketing	657,471	657,471	602,089	602,089.00	(55,382)	
Recruitment Support Services	849,039	849,039	818,986	818,986.00	(30,053)	
Travel (direct)	154,168	154,168	139,962	139,962.00	(14,206)	
Total Recruitment & Student Services	$ 5,707,301	$ 5,707,302	5,627,916	5,627,916.00	$ (79,386)	
Information, Technology, Web & e-Learning Support Services						
IT, Web & e-Learning Support	$ 1,940,541	$ 1,940,542	$ 2,000,696	2,000,696.00	60,155	
Equipment Renewal and Upgrading	200,000	246,000	249,571	249,571.00	3,571	
Travel (direct)	71,800	25,800	26,175	26,175.00	375	
Information, Technology, Web & e-Learning Support Services	$ 2,212,341	$ 2,212,342	2,276,442	2,276,442.00	$ 64,101	
Operations Support Services						
Regional Operations Centres	$ 884,363	$ 884,363	$ 879,316	879,316.00	(5,047)	
Travel (direct)	-	-	-	-	-	
Total Operations Support Services	$ 884,363	$ 884,363	879,316	879,316.00	$ (5,047)	
Governance & Administration						
Finance & Human Resources	$ 605,186	$ 605,186	$ 653,709	653,709.00	48,523	
Governance & CEO	295,277	295,277	269,862	269,862.00	(25,415)	
Travel & Hospitlity (indirect)	47,000	47,000	42,692	42,692.00	(4,308)	
Total Governance & Administration	$ 947,463	$ 947,463	966,263	966,263.00	$ 18,800	
Total Expenditures	$ 9,751,469	$ 9,751,469	9,749,937	9,749,937.00	$ (1,532)	
Surplus or (shortfall)	$ -	$ -	1,532	$ 1,532	$ 1,532	
Interest Earned on TP Funds (only required at year end)			72,314	72,314		
Funds received on Disposal of Assets			-	0		
Total Due to (from) Province			73,846	73,846		

1 Revised per request to reallocate funds dated March 24, 2023

Appendix A – Addresses of Online Learning Centres and Access Points

Addresses for Online Learning Centres

No.	Community Name	Street Address/City
1	Akwesasne	25 Third Street Akwesasne, QC H0M 1A0
2	Atikokan	324 Mercury Avenue Atikokan, ON P0T 1C0
3	Big Grassy First Nation	509 Beach Road Morson, ON P0W 1J0
4	Bracebridge	169 Pine Street Bracebridge, ON P1L 2H8
5	Brantford	411 Elgin Street Brantford, ON N3S 7P5
6	Chapleau **Temporarily closed**	4 Maple Street Chapleau, ON P0M 1K0
7	Clinton	169 Beech Street Clinton, ON N0M 1L0
8	Cobourg	600 William Street Cobourg, ON K9A 3A5
9	Cochrane	171 Fourth Avenue Cochrane, ON P0L 1C0
10	Constance Lake First Nation **Temporarily closed**	5 Amik Street Constance Lake, ON P0L 1B0
11	Cornwall	2 St. Lawrence Drive Cornwall, ON K6H 4Z1
12	Dryden	100 Casimir Avenue Dryden, ON P8N 3L4
13	Elliot Lake	10 Paris Drive Elliot Lake, ON P5A 2L9
14	Englehart	80 Seventh Avenue Englehart, ON P0J 1H0
15	Espanola	147-2 Spruce Street Espanola, ON P5E 1S6
16	Fort Frances	675 Flinders Avenue Fort Frances, ON P9A 3L2
17	Georgina	17-443 The Queensway South Georgina, ON L4P 3J4
18	Geraldton	500 Second Street West Geraldton, ON P0T 1M0
19	Ginoogaming First Nation **Temporarily closed**	101 Poplar Crescent Longlac, ON P0T 2A0
20	Gore Bay	70 Meredith Street

No.	Community Name	Street Address/City
	Temporarily closed	Gore Bay, ON P0P 1H0
21	Haileybury	640 Latchford Street Haileybury, ON P0J 1K0
22	Haliburton **Temporarily closed**	2-49 Maple Avenue Haliburton, ON K0M 1S0
23	Hawkesbury	No physical location; searching for new location
24	Hearst	3 15th Street Hearst, ON P0L 1N0
25	Ignace	312 Pine Street Ignace, ON P0T 1T0
26	Iroquois Falls	44 Anson Drive Iroquois Falls, ON P0K 1E0
27	Kapuskasing	7 Aurora Street Kapuskasing, ON P5N 1J6
28	Kenora	900 Golf Course Road Kenora, ON P9N 3X7
29	Kincardine	385 Queen Street Kincardine, ON N2Z 2R4
30	Kirkland Lake	140 Government Road East Kirkland Lake, ON P2N 3L1
31	Longlac	98 Indian Road Longlac, ON P0T 2A0
32	M'Chigeeng First Nation	No physical location; searching for new location
33	Madoc	7 Hill Avenue Madoc, ON K0K 2K0
34	Manitouwadge	200 Manitou Road West Manitouwadge, ON P0T 2C0
35	Marathon	2 Ontario Street Marathon, ON P0T 2E0
36	Mattawa	370 Pine Street Mattawa, ON P0H 1V0
37	Mississauga First Nation **Location undergoing renovations**	148 Village Road Blind River, ON P0R 1B0
38	Moosonee	13 First Street Moosonee, ON P0L 1Y0
39	North Bay	60 Commerce Crescent North Bay, ON P1B 8G4
40	North Caribou Lake First Nation	North Caribou Lake Education Authority

No.	Community Name	Street Address/City
		Weagamow Lake, ON P0V 2Y0
41	Orléans	240 Centrum Boulevard Orléans, ON K1E 3J4
42	Parry Sound	1 College Drive Parry Sound, ON P2A 0A9
43	Pic Mobert First Nation **Temporarily closed**	209 Second Street Pic Mobert, ON P0M 2J0
44	Rainy River	1 Mill Street Rainy River, ON P0W 1L0
45	Red Lake	60B Highway 105 Red Lake, ON P0V 2M0
46	Red Rock	46 Salls Street Red Rock, ON P0T 2P0
47	Sandy Lake First Nation	Gabbius Goodman Memorial Learning Centre Sandy Lake, ON P0V 1V0
48	Sault Ste. Marie	443 Northern Avenue Sault Ste. Marie, ON P6B 4J3
49	Shelburne	167 Centre Street Shelburne, ON L9V 3R8
50	Sioux Lookout	86-B Third Avenue Sioux Lookout, ON P8T 0A9
51	South Porcupine	4715 Highway 101 East South Porcupine, ON P0N 1H0
52	South River	324 Highway 124 South River, ON P0A 1X0
53	St. Catharines	285 Bunting Road St. Catharines, ON L2M 7T9
54	St. Charles	22 Ste-Anne Street St. Charles, ON P0M 2W0
55	St. Thomas	417 Wellington Street St. Thomas, ON N5R 5J5
56	Sturgeon Falls **Temporarily closed**	96 Main Street Sturgeon Falls, ON P2B 1N3
57	Sudbury	435 Notre Dame Ave, #102 Greater Sudbury, ON P3C 5K6
58	Terrace Bay	19 Hudson Drive Terrace Bay, ON P0T 2W0
59	Thunder Bay	1116 Waterford Street Thunder Bay, ON P7B 5R1
60	Wallaceburg	1416 Dufferin Avenue Wallaceburg, ON N8A 2W5

No.	Community Name	Street Address/City
61	Wawa **Temporarily closed**	3 Boyer Street Wawa, ON P0S 1K0
62	White River **Temporarily closed**	610 Elgin Street White River, ON P0M 3G0
63	Wikwemikong First Nation	No physical location; searching for new location
64	Windsor	1643 McDougall Street Windsor, ON N8X 3M9
65	Woodstock	40 Metcalfe Street Woodstock, ON N4S 3E7

Addresses for Access Points

No.	Community of Access Point	Organization Name and Address	Open as of December 2022
1	Ajax	VPI Working Solutions 289 Kingston Road E #2 Ajax, ON L1Z 0K5	Yes
2	Akwesasne	Akwesasne Career & Support Services 25 3e Rue Le Haut-Saint-Laurent, QC H0M1A0	Yes
3	Akwesasne	Iohahi:io Akwesasne Adult Education Centre 16 Iohahiio Rd No. 15 Hogansburg, QC H0M 1A1	Yes
4	Alderville First Nation	Alderville First Nation, Ontario Works PO Box 12 Roseneath, ON K0K 2X0	Yes
5	Alexandria	Glengarry Inter-Agency Group 580 Main St, S Alexandria, ON K0C 1A0	Yes
6	Alexandria	TR Leger Alexandria 212 Main St, N Alexandria, ON K0C 1A0	Yes
7	Algonquin Highlands	Haliburton Public Library - Stanhope Branch 1109 North Shore Road Algonquin Highlands, ON K0M 1J0	Yes
8	Alliston	FOCUS Community Development Corp. 46 Wellington St W Alliston, ON L9R 2B8	Yes
9	Alliston	New Tecumseth Public Library 17 Victoria St E Alliston, ON L9R 1V6	Yes
10	Alliston	Ontario Works - Simcoe County 39 Victoria St E Alliston, ON L9R 1T3	Yes
11	Alliston	The Learning Centre -Simcoe County District School Board 46 Wellington St W Unit 3 Alliston, ON L9R 2B8	Yes

No.	Community of Access Point	Organization Name and Address	Open as of December 2022
12	Angus	FOCUS Community Development Corp - Angus 199 Mill St Angus, ON L0M 1B2	Yes
13	Aurora	Addiction Services of York Region 14785 Yonge St Unit 210, Aurora, ON L4G 1N1	Yes
14	Aurora	York Support Service Network (Mental Health Division) 240 Edward St Unit 3, Aurora, ON L4G 3S9	Yes
15	Barrie	Canadian Mental Health Association Outreach Office 15 Bradford St, Barrie, ON L4N 1W2	Yes
16	Barrie	La Clé 2 Marsellus Dr, Barrie, ON L4N 0Y4	Yes
17	Barrie	Ontario Disability Support Program 34 Simcoe St, Barrie, ON L4N 6T4	Yes
18	Barrie	Ontario Works 136 Bayfield St,, 4th Floor Barrie, ON L4M 3B1	Yes
19	Beamsville	Employment Help Centre 4520 Ontario St #11, Beamsville, ON L0R 1B5	Yes
20	Blind River	Blind River Public Library 8 Woodward Avenue Blind River, ON P0R 1B0	Yes
21	Bobcaygeon	Kawartha Lakes Public Library 21 Canal St, E Bobcaygeon, ON K0M 1A0	Yes
22	Bracebridge	YWCA of Muskoka 440 Ecclestone Dr, Bracebridge, ON P1L 1Z6	Yes

No.	Community of Access Point	Organization Name and Address	Open as of December 2022
23	Bradford	Bradford Public Library 425 Holland St W, Bradford, ON L3Z 0J2	Yes
24	Bradford	Bradford Works and Employment Ontario 95 Holland St W #105, Bradford, ON L3Z 2A7	Yes
25	Brampton	Brampton Library 150 Central Park Dr Brampton, ON L6T 1B4	Yes
26	Brantford	Brant Skills 225 Fairview Dr #1 Brantford, ON N3R 7E3	Yes
27	Brantford	Brantford Public Library 173 Colborne St, Brantford, ON N3T 2G8	Yes
28	Brantford	Community Employment Services 1100 Clarence St, S #202 Brantford, ON N3S 7N8	Yes
29	Brantford	Grand Erie District School Board Grand Erie Learning Alternatives - Brantford Campus 365 Rawdon Street N3S 6J3	Yes
30	Brantford	Grand Erie District School Board Grand Erie Learning Centre - City Centre Campus 1 Market St, First Level Brantford, ON N3T 6C8	Yes
31	Brantford	St Leonard's Community Services 133 Elgin St, Brantford, ON N3S 5A4	Yes
32	Brantford	YMCA Immigrant & Newcomer Services 38 Darling St,, Suite 201 Brantford, ON N3T 6A8	Yes

No.	Community of Access Point	Organization Name and Address	Open as of December 2022
33	Brockville	Employment Education Centre 105 Strowger Blvd Brockville, ON K6V 5K1	Yes
34	Burford	County of Brant Buford Library Branch 24 Park Ave Buford, ON N0E 1A0	Yes
35	Caledonia	St. Leonard's Caledonia Site 11 Argyle St N Caledonia, ON N3W 1B7	Yes
36	Cambridge	Cambridge Idea Exchange 1 North Square, Cambridge, ON N1S 2K6	Yes
37	Cardiff	Cardiff Branch of the Haliburton County Public Library 2778 Monck Road Cardiff, ON K0L 1M0	Yes
38	Chatham	Adult Language and Learning 240 King St W, Chatham, ON N7M 1E7	Yes
39	Chatham	Chatham Employment Resource Centre 240 King St W, Chatham, ON N7M 1E7	Yes
40	Chatham	Dresden Library 187 Brown St, Dresden, ON N0P 1M0	Yes
41	Chatham	Goodwill 300 Lacroix St, Chatham, ON N7M 6M6	Yes
42	Chatham	Ridgetown Library 54 Main St W, Ridgetown, ON N0P 2C0	Yes
43	Chatham	Thamesville Library 3 London Rd, Thamesville, ON N0P 2K0	Yes

No.	Community of Access Point	Organization Name and Address	Open as of December 2022
44	Chatham	Wallaceburg Library 209 James St, Wallaceburg, ON N8A 2N4	Yes
45	Chatham	Walpole Island Library 136 Tecumseh Rd, Wallaceburg, ON N8A 4K9	Yes
46	Cochrane	Taykwa Tagamou First Nation R.R.#2, Box 3310, Cochrane, ON P0L 1C0	Yes
47	Collingwood	Tracks Employment Services 50 Hume St, Collingwood, ON L9Y 1V2	Yes
48	Collingwood	Simcoe County Ontario Works 485 Second St Collingwood, ON L9Y 3J7	Yes
49	Collingwood	YMCA- Youth Outreach Centre 200 Hume St Collingwood, ON L9Y 4E8	Yes
50	Cornwall	Big Brother/Big Sisters of SDG 101 Third St W Cornwall, ON K6J 2N9	Yes
51	Cornwall	Community Action Network Against Abuse 26 Montreal Road Cornwall, ON K6H 1B1	Yes
52	Cornwall	Immigrant Services of SD&G 600 McConnell Ave Cornwall, ON K6H 4M1	Yes
53	Cornwall	Job Zone 144 Pitt St, Cornwall, ON K6J 3P4	Yes
54	Cornwall	Ontario Disability Support Program 4 Montreal Road Cornwall, ON K6H 1B1	Yes

No.	Community of Access Point	Organization Name and Address	Open as of December 2022
55	Cornwall	Ontario Works of SD&G 340 Pitt St, Cornwall, ON K6H 5T9	Yes
56	Cornwall	Tri-County Literacy Council of SDG 101 Second St, W Cornwall, ON K6J 1G4	Yes
57	Cornwall	Women Entrepreneur of SDG 100 Water St, E Cornwall, ON K6H 6G4	Yes
58	Cornwall	Youth Services - Children's Aid Society of SDG 150 Boundary Road Cornwall, ON K6H 6J5	Yes
59	Courtice	Agilec 1403 King St, E Unit 6 Courtice, ON L1E 2J6	Yes
60	Curve Lake First Nation	Curve Lake First Nation, Ontario Works 22 Winookeedaa St, Curve Lake, ON K0L 1R0	Yes
61	Deer Lake First Nation	Deer Lake First Nation Ontario Works Deer Lake, ON P0V 1N0	Yes
62	Dorchester	Middlesex Public Library 2123 Dorchester Rd, Dorchester, ON N0L 1G2	Yes
63	Dorset	Dorset Branch of the Haliburton Public Library 1051 Main St, Dwight, ON P0A 1H0	Yes
64	Dunnville	Dunnville Public Library 317 Chestnut St, Dunnville, ON N1A 2H4	Yes
65	Dunnville	Grand Erie District School Board Grand Erie Learning Centre 110 Helena St, Dunnville, ON N1A 2S5	Yes

No.	Community of Access Point	Organization Name and Address	Open as of December 2022
66	Dunnville	St Leonards 208 Broad St E, Dunnville, ON N1A 1G2	Yes
67	Edwardsburg	Edwardsburgh-Cardinal Public Library 618 County Road 2 Cardinal, ON K0E 1E0	Yes
68	Exeter	Huron County Library - Exeter Branch 330 Main St S, Exeter, ON N0M 1S6	Yes
69	Fergus	2nd Chances Employment Couselling 160 St David St S #160 Fergus, ON N1M 2L3	Yes
70	Fergus	Agilec 370 St Andrew St W #2 Fergus, ON N1M 1N9	Yes
71	Gloucester	Agilec 1900 City Park Dr #100 Gloucester, ON K1J 1A3	Yes
72	Goderich	Huron County Library - Goderich 52 Montreal St, Goderich, ON N7A 2G4	Yes
73	Gooderham	Gooderham Gooderham Branch of the Haliburton Public Library 1032 Gooderham St, Gooderham, ON K0M 1R0	Yes
74	Grand Bend	Middlesex Library - Grand Bend Branch 15 Gill Rd, Grand Bend, ON N0M 1T0	Yes
75	Gravenhurst	Employment North 410 Muskoka Rd S, Gravenhurst, ON P1P 1J4	Yes
76	Gravenhurst	Ontario Works 190 Harvie St, Gravenhurst, ON P1P 1S9	Yes

No.	Community of Access Point	Organization Name and Address	Open as of December 2022
77	Gravenhurst	South Muskoka Literacy Centre - Gravenhurst 690 Muskoka Rd S, Gravenhurst, ON P1P 1K2	Yes
78	Grimsby	Employment Help Centre 63 Main St W, Grimsby, ON L3M 4H1	Yes
79	Hagersville	Hagersville Public Library 13 Alma St, N Hagersville, ON N0A 1H0	Yes
80	Haileybury	Temiskaming Métis Community Council 439 Ferguson Avenue Haileybury, ON P0J 1K0	Yes
81	Haliburton	Dysart Branch of the Haliburton Public Library 78 Maple Ave Haliburton, ON K0M 1S0	Yes
82	Haliburton	Ontario Works 49 Maple Ave Haliburton, ON K0M 1S0	Yes
83	Hanover	YMCA Employment 425 10th St, Hanover, ON N4N 1P8	Yes
84	Hawkesbury	Centre de services et emploi 134 Main St, E #201 Hawkesbury, ON K6A 1A3	Yes
85	Hiawatha First Nation	Hiawatha Employment & Resources 123 Paudash St, Hiawatha, ON K9J 0E6	Yes
86	Highland Grove	Highland Grove Branch of the Haliburton Public Library 5373 Loop Road Highland Grove, ON K0L 2A0	Yes
87	Huntsville	The Hub 1 Crescent Rd, Huntsville, ON P1H 1Z6	Yes

No.	Community of Access Point	Organization Name and Address	Open as of December 2022
88	Huntsville	YMCA Employment and Literacy Service 60 King William St, Huntsville, ON P1H 1G3	Yes
89	Innisfil	Innisfil Public Library - Lake Location 967 Innisfil Beach Rd, Innisfil, ON L9S 1V3	Yes
90	Jarvis	Jarvis Public Library 2 Monson Jarvis, ON N0A 1J0	Yes
91	Kapuskasing	Kapuskasing Rotary Club 4 Sheppard Street, Kapuskasing, ON P5N 1V8	Yes
92	Kapuskasing	Kapuskasing Chamber of Commerce 28 Circle St, Kapuskasing, ON P5N 1T7	Yes
93	Kemptville	TR Leger School of Adult 40 Campus Dr Kemptville, ON K0G 1J0	Yes
94	Keswick	Ice Palace Keswick Public Library 90 Wexford Dr, Keswick, ON L4P 3P7	Yes
95	Keswick	Job Skills 155 Riverglen Dr, Keswick, ON L4P 3M3	Yes
96	Keswick	Keswick High School 100 Biscayne Blvd, Keswick, ON L4P 3S2	Yes
97	Kincardine	Adult Learning Centre Kincardine Library 727 Queen St, Kincardine, ON N2Z 1Z9	Yes
98	Kitchener	Kitchener Public Library 85 Queen St, North, Kitchener, ON N2H 2H1	Yes

No.	Community of Access Point	Organization Name and Address	Open as of December 2022
99	Lac Seul First Nation	Lac Seul Ontario Works Hudson, ON P0V 1X0	Yes
100	Lakefield	Agilec 14 Queen St, Lakefield, ON K0L 2H0	Yes
101	Leamington	New Canadians' Centre of Excellence 24 Oak St E, Leamington, ON N8H 2C2	Yes
102	Lindsay	John Howard Society, Outreach Literacy 31 Peel St, Lindsay, ON K9V 3L9	Yes
103	Lindsay	Kawartha Lakes Public Library 190 Kent St, W Lindsay, ON K9V Y26	Yes
104	Lindsay	VCCS Employment Services 370 Kent St, W Unit 5 Lindsay, ON K9V 6G8	Yes
105	Listowel	Perth County Public Library 260 Main St W, Listowel, ON N4W 1A1	Yes
106	London	London Employment Help Centre 100-150 Dufferin Ave London, ON N6A 5N6	Yes
107	London	Nokee Kwe - Southwest Employment Centre 1069 Wellington Rd #1069, London, ON N6E 2H6	Yes
108	Lucan	Lucan Library 270 Main St, Lucan, ON N0M 2J0	Yes
109	Markdale	Grey Highlands Public Library 75 Walker St, Markdale, ON N0C 1H0	Yes

No.	Community of Access Point	Organization Name and Address	Open as of December 2022
110	Markham	York Support Service Network (Mental Health Division) - Markham Location 50 McIntosh Dr #239 Markham, ON L3R 9T3	Yes
111	Meaford	Military Family Resource Centre 139152 Grey Rd 112, Building M208 Meaford, ON N4L 0A1	No Due to COVID Restrictions
112	Midland	Y Employment Centre 334 King St, Unit 1 Midland, ON L4R 3M8	No Due to COVID Restrictions
113	Minden	John Howard Society Literacy Services 14 Iga Road Minden, ON K0M 2K0	Yes
114	Minden	Minden Hills Branch of Haliburton County Public Library 174 Bobcaygeon Road Minden, ON K0M 2K0	Yes
115	Mississaugas of Scugog Island First Nation	Mississaugas of Scugog Island First Nation Health & Resource Centre 22600 Island Rd Port Perry, ON L9L 1B6	Yes
116	Moraviantown	Eenda Akehkiimund Delaware Employment and Training Centre 14763 School House Line RR #3 Thamesville ON N0P 2K0	Yes
117	Morrisburg	TR Leger 12580 Stormont, Dundas and Glengarry County Road 2 Morrisburg, ON K0C 1X0	Yes
118	Mount Forest	Agilec 392 Main St N, Mount Forest, ON N0G 2L2	Yes
119	Nepean	Y Employment Access Centre 1642 Merivale Rd Suite 2000 Nepean, ON K2G 4A1	Yes

No.	Community of Access Point	Organization Name and Address	Open as of December 2022
120	Nepean	Pinecrest-Queensway Community Health Centre 1365 Richmond Rd #2 Ottawa, ON K2B 6R7	Yes
121	New Liskeard	Employment Options Emploi 290 Armstrong St, N New Liskeard, ON P0J 1P0	Yes
122	Newmarket	Canadian Hearing Services / DeafBlind Ontario Services 713 Davis Dr Newmarket, ON L3Y 2R3	Yes
123	Newmarket	Newmarket Public Library 438 Park Ave, Newmarket, ON L3Y 1W1	Yes
124	Newmarket	Southlake Hospital Regional Health Centre 596 Davis Dr, Newmarket, ON L3Y 2P9	Yes
125	Niagara Falls	McBain Community Centre 7150 Montrose Road, Niagara Falls, ON L2H 3N3	Yes
126	Niagara Falls	Niagara Falls Library 4848 Victoria Ave, Niagara Falls, ON L2E 4C5	Yes
127	Niagara Falls	YMCA Employment Centre 8123 Lundy's Ln, Niagara Falls, ON L2H 1H1	Yes
128	North York	North York General Hospital 4001 Leslie St, North York, ON M2K 1E1	Yes
129	Orangeville	Dufferin County Community Services-Ontario Works 30 Centre St, Orangeville, ON L9W 2X3	Yes
130	Orangeville	Early-On Orangeville 30 Centre St, Orangeville, ON L9W 2X3	Yes

No.	Community of Access Point	Organization Name and Address	Open as of December 2022
131	Orangeville	Georgian College Orangeville Campus 22 Centennial Rd, Orangeville, ON L9W 1P8	Yes
132	Orillia	Agilec 50 Andrew St S #100, Orillia, ON L3V 7T5	Yes
133	Orillia	County of Simcoe Ontario Works 50 Andrew St, S #2 Orilla, ON L3V 7T5	Yes
134	Orillia	Orillia and District Literacy Centre 55 Nottawasaga St, Orillia, ON L3V 3J5	Yes
135	Orillia	Orillia Public Library 36 Mississaga St W, Orillia, ON L3V 3A6	Yes
136	Ottawa	Rideau-Rockcliffe Community Resource Centre 815 St. Laurent Blvd Ottawa, ON K1K 3A7	Yes
137	Owen Sound	Adult Learning Centre 824 1st Ave W Owen Sound, ON N4K 4K4	Yes
138	Owen Sound	Big Brothers Big Sisters of Grey Bruce 2nd Floor, Harmony Centre 890 4th Ave. E. Owen Sound, ON N4K 2N7	Yes
139	Owen Sound	Owen Sound Library 824 1st Ave W, Owen Sound, ON N4K 4K4	Yes
140	Owen Sound	YMCA Employment 945 3rd Ave E Suite 23, Owen Sound, ON N4K 6W2	Yes
141	Paris	Paris Library 12 William St Paris, ON N3L 1K7	Yes

No.	Community of Access Point	Organization Name and Address	Open as of December 2022
142	Park Hill	Middlesex Library - Park Hill Branch 229 B Parkhill Main St, Parkhill, ON N0M 2K0	Yes
143	Parry Sound	Agilec 108 Ontario St. Burk's Falls, ON P0A 1C0	No Due to COVID Restrictions
144	Pembroke	Algonquin College - Pembroke Community Employment Services 141 Lake St, Pembroke, ON K8A 6X9	Yes
145	Peterborough	Agilec 863 Chemong Road #20A Peterborough, ON K9H 5Z5	Yes
146	Peterborough	Employment Planning & Counselling (EPC) 418 Sheridan St, Peterborough, ON K9H 3J9	Yes
147	Port Colborne	Port Cares 61 Nickel St, Port Colborne, ON L3K 1B3	Yes
148	Port Elgin	Port Elgin Library 708 Goderich St, Port Elgin, ON N0H 2C0	Yes
149	Port Elgin	Saugeen Shores Adult Learning Centre 515 Goderich St, Unit 211, Port Elgin, ON N0H 2C0	Yes
150	Port Hope	Port Hope Public Library 31 Queen St, Port Hope, ON L1A 2Y8	Yes
151	Prescott	Community Futures Development Corporation 197 Water St, W Prescott, ON K0E 1T0	Yes
152	Prescott	TR Leger 490 Jessup St, Prescott, ON K0E 1T0	Yes

No.	Community of Access Point	Organization Name and Address	Open as of December 2022
153	Rama	Ogemawahj Band Office 5984 Rama Road Orillia, ON L3V 6H6	Yes
154	Rama	Rama Public Library 5482 Highway 12 South Ramara, ON L3V 0S2	Yes
155	Ripley	Township of Huron Kinloss – The Hub 46 Queen St, Ripley, ON N0G 2R0	Yes
156	Rockland	TR Leger - School of Adult, Alternative and Continuing Education 860 Caron St, Unit 4 Rockland, ON K4K 1H1	Yes
157	Roseneath	Roseneath Library 9059 45 Roseneath, ON K0K 2X0	Yes
158	Saint George	County of Brant St George Library Branch 78 Main St N Saint George, ON N0E 1N0	Yes
159	Sandy Lake First Nation	Ontario Works P.O. Box 12 Sandy Lake, ON P0V 1V0	Yes
160	Sarnia	Sarnia Library 124 Christina St, S Sarnia, ON N7T 8E1	Yes
161	Saugeen First Nation	Saugeen First Nation Public Library 812 French Bay Road; Site #3, GMB #3. Saugeen, ON N0H 2L0	Yes
162	Scotland/Oakland	County of Brant Scotland/Oakland Library Branch 281 Oakland Rd Scotland, ON N0E 1R0	Yes
163	Shawanaga First Nation	Shawanaga First Nation Ontario Works RR#1 Nobel, ON P0G 1G0	No Due to COVID Restrictions

No.	Community of Access Point	Organization Name and Address	Open as of December 2022
164	Shelburne	Centre Dufferin District High School 150 Fourth Aveune Shelburne, ON L9V 3R5	Yes
165	Shelburne	Dufferin Oaks Long Term Care Facility 151 Centre St, Shelburne, ON L9V 3R7	Yes
166	Shelburne	Small Business Enterprise Orangville 200 Lakeview Court Upper Level Orangeville, ON L9W 5J7	Yes
167	Shelburne	Small Business Enterprise Shelburne 167 Centre St, Entrance E Shelburne, ON L9V 3R8	Yes
168	Simcoe	Fanshawe Employment Office 5 Queensway East, Simcoe, ON N3Y 5K2	Yes
169	Simcoe	Grand Erie District School Board Grand Erie Learning Centre - Simcoe Campus 150 West Street, Simcoe, ON N3Y 5C1	Yes
170	Simcoe	Simcoe Branch Library 46 Colborne St S, Simcoe, ON N3Y 4H3	Yes
171	Six Nations of the Grand River Territory	Grand Erie District School Board Grand Erie Learning Centre - Six Nations Campus 347 Erie Ave, Brantford, ON N3S 2H7	Yes
172	Six Nations of the Grand River Territory	Grand River Employment and Training 16 Sunrise Ct, Ohsweken, ON N0A 1M0	Yes
173	Six Nations of the Grand River Territory	Ogwehoweh Skills and Trades Training Centre 16 Sunrise Ct, Ohsweken, ON N0A 1M0	Yes

No.	Community of Access Point	Organization Name and Address	Open as of December 2022
174	Six Nations of the Grand River Territory	Six Nations of Grand River Ontario Works 12 Sunrise Ct, Ohsweken, ON N0A 1M0	Yes
175	Smithville	Employment Help Centre Smithville 249 St. Catharines St Village Square Plaza, Units 10 and 13, Smithville, ON L0R 2A0	Yes
176	St. Catharines	District School Board of Niagara (DSBN) Transition to Employment 36 Page Street, St. Catharines, ON L2R 4A7	Yes
177	St. Catharines	Niagara Regional Native Centre 140 Welland Ave, St. Catharines, ON L2R 2N6	Yes
178	St. Catharines	Ontario Works 234 Bunting Road St. Catharines ON L2R 6Z4	Yes
179	St. Catharines	Start Me Up Niagara – Work Action Centre 17 Gale Cresent, St. Catharines, ON L2R 3K8	Yes
180	St. Catharines	YMCA Employment Centre 285 Bunting Rd, St. Catharines, ON L2M 5V7	Yes
181	St. Thomas	Elgin Mall 417 Wellington St, St Thomas, ON N5R 5J5	Yes
182	St. Thomas	Northside Neighbourhood Hub 114 Confederation Dr, St Thomas, ON N5P 3P4	Yes
183	St. Thomas	St. Thomas Public Library 153 Curtis St, St Thomas, ON N5P 3Z7	Yes
184	Stoufville	York Works - Stoufville Location 111 Sandiford Dr, Whitchurch-Stouffville, ON L4A 0Z9	Yes

No.	Community of Access Point	Organization Name and Address	Open as of December 2022
185	Stratford	Conestoga Career Centre 130 Youngs St, Stratford, ON N5A 1J7	Yes
186	Strathroy	Community Employment Choices 16 Second St, Strathroy, ON N7G 3H8	Yes
187	Summerstown	Glengarry Inter-Agency Group 580 Main St, S Alexandria, ON K0C 1A0	Yes
188	Sutton	Georgina Trades and Training Institute 5207 Baseline Rd, Sutton, ON L0E 1R0	Yes
189	Sutton	Kinsmen 3 Fairpark Lane, Sutton West, ON L0E 1R0	Yes
190	Sutton	Sutton High School 20798 Dalton Rd, Georgina, ON L0E 1R0	Yes
191	Sutton	York Works 20887 Dalton Rd, Sutton, ON L0E 1R0	Yes
192	Teeswater	Teeswater Library 2 Clinton St S, Teeswater, ON N0G 2S0	Yes
193	Temiskaming Shores	Temiskaming Shores and Area Chamber of Commerce 883356 Hwy 65 P.O. Box 811 New Liskeard, ON P0J 1P0	Yes
194	Trenton	Military Family Resource Centre 50 Rivers Dr, Trenton, ON K8V 1C5	Yes
195	Uxbridge	Uxbridge Heritage Railroad and Public Library 9 Toronto St S, Uxbridge, ON L9P 1P7	Yes

No.	Community of Access Point	Organization Name and Address	Open as of December 2022
196	Vaughan	Seneca College Location varies within York Region based on the location selected by Seneca College for the community partner tradeshow	Yes
197	Walkerton	Adult Learning Centre 200 McNabb St, Suite 202 Walkerton, ON N0G 2V0	Yes
198	Walkerton	QUILL Learning Network 200 McNabb St, Walkerton, ON N0G 2V0	Yes
199	Walkerton	Walkerton Library 249 Durham St E, Walkerton, ON N0G 2V0	Yes
200	Welland	Employment Solutions 825 Ontario Rd, Welland, ON L3B 5V6	Yes
201	West Lorne	West Elgin Support Services 160 Main St, West Lorne, ON N0L 2P0	Yes
202	Wilberforce	Wilberforce Branch of the Haliburton Public Library 1101 Holmes Road Wilberforce, ON K0L 3C0	Yes
203	Winchester	Job Zone 530 Fred St, Winchester, ON K0C 2K0	Yes
204	Windsor	Can-am Indian friendship center 2929 Howard Ave, Windsor, ON N8X 4W4	Yes
205	Windsor	Employment Options Emploi 615 Ouellette Ave, Windsor, ON N9A 5W6	Yes
206	Windsor	St Clair College St Clair College Dr, Windsor, ON N9G 3C3	Yes

Appendix B – Service Requests Snapshot

Summary of Contact North | Contact Nord Service Requests

Service	Description	Number of Requests Q1	Number of Requests Q2	Number of Requests Q3	Number of Requests Q4	2022-2023	Source of Data
Requests Responded to at Online Learning Centres and Operations Centres							
Exam Invigilations	Number of exams invigilated at online learning centres and Operations Centres.	138	109	470	1,175	1,892	CN | CN CRM
Student Interactions	Number of student appointments recorded by Education & Training Advisors, Education & Training Representatives and Student Recruitment & Services Representatives in the CRM to provide information, present study options, provide orientations, provide referrals, follow-ups on information provided.	30,272	13,207	15,685	1,926	61,090	CN | CN CRM
Influencer Interactions	Number of influencer appointments recorded by Education & Training Advisors in the CRM such as presentations to groups of prospective students, information sessions with prospective referral partners, and networking events. Influencers are individuals, organizations or companies that refer prospective clients to CN | CN.	3,106	558	879	1,768	6,311	CN | CN CRM
Course Work Appointments	Number of appointments for students to use computers and Internet access at online learning centres to complete their coursework and use of web conferencing, videoconferencing and audioconferencing platforms to connect to their courses.	133	142	203	81	559	CN | CN CRM
Inquiries at Online Learning Centres	Number of telephone calls, e-mails, walk-ins and mail-ins received at the online learning centres requesting a service not recorded under one of the other categories in the CRM.	1,542	1,914	1,308	1,870	6,634	Internal Tracking
	Sub Total	35,191	15,930	18,545	6,820	76,486	
Requests Responded to Centrally							
Student Information Hotline Inquiries	Number of inquiries (toll-free, e-mail, live chat, walk-in) to the Student Information Hotline.	1,044	1,013	1,680	1,853	5,590	Internal Tracking
Online Booking Tool (OBT) Bookings for the Use of Web Conferencing, Videoconferencing and Audioconferencing Platforms and Requests for Changes to Bookings	The number of bookings for the use of CN | CN's three shared digital and technology platform services (web conferencing, videoconferencing and learning management system) by education and training providers and the number of changes to bookings processed.	282	810	808	1,156	3,056	CN | CN OBT
Technical Support Hotline	Number of support inquiries to the Technical Support Hotline.	2,473	2,210	2,460	2,908	10,051	HelpDesk Software

Targeted Recruitment Campaigns (formerly education partner information sessions)	Number of Ontario-wide targeted recruitment campaigns undertaken by CN | CN to generate awareness of, and registrations in, specific online programs and courses for public colleges and universities. Campaigns executed by recruitment teams in communities across Ontario for one month with detailed reports submitted to college or university partner.	9	3	14	24	50	Internal Tracking
Requests for Instructor Training	Number of requests received for web conferencing training for instructors at colleges, universities, Indigenous institutes, school boards, literacy and basic skills providers and other training providers.	95	26	1	0	122	Internal Tracking
Sub Total		3,903	4,062	4,963	5,941	18,869	
Requests Responded to via Portals							
Pageviews 1	Number of unique views of pages on studyonline.ca/etudiezenligne.ca providing services to students and prospective students such as requesting information on programs or courses through a search in the database, information on services available at online learning centres/where they are located or information on support services from colleges and universities. Google Analytics provides a list of the cities and towns the users viewing the pages are located in and the number of users per city or town.	419,828	400,985	362,085	431,702	1,614,600	Google Analytics
Pageviews 2	Number of unique views to pages on e-channel.ca providing services to students and prospective students such as requesting information on programs or courses through a search, information on services available at online learning centres/where they are located or information on support services from literacy and basic skills providers. Google Analytics provides a list of the cities and towns the users viewing the pages are located in and the number of users per city or town.	11,178	10,139	8,527	8,248	38,092	Google Analytics
Sub Total		431,006	411,124	370,612	439,950	1,652,692	
Total Requests for Services		**470,100**	**431,116**	**394,120**	**452,711**	**1,748,047**	
% of Target of 1,800,000 at 100% of Fiscal Year						**97%**	

Appendix C – Unsatisfied Requests for Programs and Courses

Name	Type	Delivery Method	Level	Language	Full or Part Time	Number of Requests
Applied Laboratory Animal Medicine I - Canada	Course		University	English		1
Caregiving Essentials	Course	Fully Online / Distance	University	English		1
Medical administration	Course	Blended/Hybrid Learning	College	English	Full Time	1
Small vessel operating policies	Course	Fully Online / Distance	Training	English	Full Time	1
Smart Serve	Course	Fully On Campus		English		1
Animal Science	Program		College	English		1
Bachelor of Education (Elementary / High School)	Program	Fully Online / Distance	University	English	Full Time	1
Bibliothécaire	Program	Fully Online / Distance	College	French		1
Build Your Excel Skills	Program	Fully Online / Distance	Training	English		1
Food Service Worker - Healthcare	Program	Fully Online / Distance	College	English	Part Time	1
Massothérapie	Program		College	French		1
Mastercard Emerging Leaders Cyber Initiative	Program	Blended / Hybrid Learning	University	English	Part Time	1
Medical Laboratory Technician	Program	Fully Online / Distance			Part Time	1
Mental Health and Addiction Worker Program	Program		College	English		1

Name	Type	Delivery Method	Level	Language	Full or Part Time	Number of Requests
Midwifery	Program		University	English		1
Personal Support Worker	Program		College	English		5
Photography Still and Motion - 378	Program	Fully Online / Distance	College	English	Full Time	1
Teaching FSL	Program	Fully Online / Distance	University	French	Part Time	1
Tourisme et Voyage	Program			French		1

Appendix D – Social Media Reports

Social Media Quarterly Report – January to March 2023

Reach breakdown for 49 Contact North | Contact Nord Facebook pages

Facebook page by community or territory	Overall reach Jan-Mar 2023	Overall reach Jan-Mar 2022
Main corporate page	11,788	21,752
Akwesasne	190	85
Atikokan, Dryden, Fort Frances, Ignace & Sioux Lookout	13,292	8,581
Attawapiskat (has been incorporated into the Mushkegowuk Facebook account)	25	19
Brockville	20	27
Cat Lake First Nation	516	n/a
Central Algoma (Sault Ste. Marie)	16,081	72,269
Chapleau	915	365
Chatham Kent Lambton (Wallaceburg)	4,425	3,690
Cochrane	5,331	1,899
Elgin Middlesex	190	14
Gloucester	331	501
Grand River (Brantford)	4,082	2,692
GTA	18,078	19,692
Greenstone	5,986	87,942
Grey Bruce	6,964	13,634
Hastings Limestone (Tweed)	2,357	860
Hawkesbury	68	90
Hearst District	288	1,673
Huron Bluewater (Clinton)	1,634	1,253
Iroquois Falls	3,666	1,875
Kapuskasing	1,847	3,547
Kenora	2,803	43,689
Lake Superior North Shore	6,501	14,052
Manitoulin Island	2,354	58,974
Mid-North (Espanola, Elliot Lake)	7,348	45,150
Moosonee/Moose Factory/Mushkegowuk	281	12,200
Muskoka Haliburton (Bracebridge, Haliburton)	9,022	8,222

Niagara Region (St. Catharines)	2,141	1,190
Nipigon & Red Rock	1,895	67,369
Nipissing District and Area (North Bay)	9,369	41,423
Northumberland Durham (Cobourg)	22,031	331
Parry Sound	14,318	77,041
Pembroke	1,813	4,970
Picton	5,675	928
Pikangikum First Nation	30	3178
Rainy River/Big Grassy	101	37,424
Red Lake	696	27,319
Richmond	1,739	46
Shelburne	2,719	3,364
South Simcoe York (Georgina)	16,712	365
Sudbury	9,755	6,244
Superior North (Sandy Lake FN, North Caribou FN & Big Trout Lake FN)	3,259	25,457
Temiskaming Region (Haileybury, Kirkland Lake)	2,514	2,894
Thunder Bay (created in August 2022)	2,784	n/a
Timmins	1,842	2,290
Upper Canada – Cornwall	1,558	1,678
Wawa	1,951	1,113
Windsor	256	2,607
TOTALS	**229,541**	**735,851**

The overall reach on Facebook continues to plummet. Comparing the same January to March period between 2022 & 2023, there is a 70% decrease in reach. This is despite local centres running contests to increase both reach and followers. The only way to reverse the trend seems to be a concerted advertising effort across all channels.

Impressions breakdown for Instagram, Twitter, and LinkedIn – Contact North | Contact Nord main corporate pages

Social media	Impressions Jan-Mar 2023	Impressions Jan-Mar 2022
Instagram	39,370	5,897
Twitter	910,100	43,039
LinkedIn	6,395	6,994

Increases and decreases in impressions are generally attributed to advertising levels in a quarter.

Follower Growth – Contact North | Contact Nord main corporate pages

Social media	End of this quarter (Mar. 31, 2023)	End of last quarter (Dec. 31, 2022)
Facebook	3,226	3,189
Instagram	501	459
Twitter	2,792	2,739
LinkedIn	2,009	1,973

Number of posts – Contact North | Contact Nord main corporate pages

Social media	Jan-Mar 2023	Jan-Mar 2022
Facebook	229	170
Instagram	216	172
Twitter	113	100
LinkedIn	124	104

Engagement statistics – Contact North | Contact Nord main corporate pages

Social media	Jan-Mar 2023	Jan-Mar 2022
Facebook	484	1,558
Instagram	445	564
Twitter	2,638	383
LinkedIn	484	125

Appendix E – List of Communities Served

Community Name	Online Learning Centre	CN | CN Region
Aamjiwaang First Nation (Chippewas of Sarnia First Nation)	Wallaceburg	Southwest Region
Aberfoyle	Woodstock	Southwest Region
Acton	Shelburne	South Central Region
Addison	Cornwall	Southeast Region
Agnew Lake	Espanola	North Central Region
Ahmic Harbour	South River	North Central Region
Ailsa Craig	Clinton	Southwest Region
Ajax	Cobourg	Southeast Region
Akwesasne	Akwesasne First Nation	Southeast Region
Alban	St. Charles	North Central Region
Albury	Picton	Southeast Region
Alcona	Georgina	South Central Region
Alderville First Nation	Cobourg	Southeast Region
Alexandria	Cornwall	Southeast Region
Alfred	Hawkesbury	Southeast Region
Algoma Mills	Mississauga First Nation	North Central Region
Algonquin Highlands	Haliburton	Southeast Region
Algonquins of Pikwàkanagàn First Nation (Golden Lake)	Pembroke	Southeast Region
Allan Park	Kincardine	South Central Region
Allenford	Wiarton	South Central Region
Allensville	Gravenhurst	Southeast Region
Allisonville	Picton	Southeast Region
Alliston	Shelburne	South Central Region
Alma	Shelburne	South Central Region
Almonte	Richmond	Southeast Region
Alnwick	Cobourg	Southeast Region
Alvinston	Kettle and Stony Point First Nation	Southwest Region
Amaranth	Shelburne	South Central Region
Amaranth Station	Shelburne	South Central Region
Amberley	Kincardine	South Central Region

Community Name	Online Learning Centre	CN | CN Region
Amherst Island	Tweed	Southeast Region
Amherstburg	Windsor	Southwest Region
Amherstview	Tweed	Southeast Region
Ancaster	Brantford	South Central Region
Angus	Angus	South Central Region
Animakee Wa Zhing #37 First Nation	Kenora	Northwest Region
Anishinaabeg of Naongashing First Nation (Big Island)	Big Grassy River First Nation	Northwest Region
Annan	Wiarton	South Central Region
Ansnorveldt	Georgina	South Central Region
Apple Hill	Cornwall	Southeast Region
Apsley	Haliburton	Southeast Region
Arden	Tweed	Southeast Region
Ardtrea	Gravenhurst	Southeast Region
Argyle	Georgina	South Central Region
Ariss	Woodstock	Southwest Region
Arkell	Woodstock	Southwest Region
Arkona	St. Thomas	Southwest Region
Armstrong	Thunder Bay	Northwest Region
Arnprior	Pembroke	Southeast Region
Aroland First Nation	Geraldton	Northwest Region
Arthur	Shelburne	South Central Region
Arva	St. Thomas	Southwest Region
Ashburn	Cobourg	Southeast Region
Ashton	Richmond	Southeast Region
Ashworth	Gravenhurst	Southeast Region
Aspdin	Gravenhurst	Southeast Region
Astorville	North Bay	North Central Region
Athens	Cornwall	Southeast Region
Atherley	Gravenhurst	Southeast Region
Atikameksheng Anishnawbek First Nation	Sudbury	North Central Region
Atikokan	Atikokan	Northwest Region
Attawapiskat First Nation	Moosonee	Northeast Region
Atwood	Listowel	Southwest Region
Auburn	Clinton	Southwest Region

Community Name	Online Learning Centre	CN	CN Region
Aundeck Omni Kaning First Nation (Sucker Creek)	M'Chigeeng First Nation	North Central Region
Aurora	Georgina	South Central Region
Avonmore	Cornwall	Southeast Region
Aweres Estates	Sault Ste. Marie	North Central Region
Aylmer	St. Thomas	Southwest Region
Ayr	Woodstock	Southwest Region
Ayton	Kincardine	South Central Region
Azilda	Sudbury	North Central Region
Baddow	Haliburton	Southeast Region
Baden	Woodstock	Southwest Region
Badjeros	Angus	South Central Region
Bailieboro	Cobourg	Southeast Region
Bainsville	Cornwall	Southeast Region
Bala	Gravenhurst	Southeast Region
Balderson	Tweed	Southeast Region
Ballantrae	Georgina	South Central Region
Ballinafad	Shelburne	South Central Region
Balm Beach	Midland	North Central Region
Balmertown	Red Lake	Northwest Region
Balsam Creek	North Bay	North Central Region
Baltimore	Cobourg	Southeast Region
Bancroft	Tweed	Southeast Region
Baptiste	Haliburton	Southeast Region
Barber's Bay	South Porcupine	Northeast Region
Bardsville	Gravenhurst	Southeast Region
Barrhaven	Richmond	Southeast Region
Barrie	Angus	South Central Region
Barrie Island	Gore Bay	North Central Region
Barry's Bay	Pembroke	Southeast Region
Barwick	Rainy River	Northwest Region
Batchewana First Nation	Sault Ste. Marie	North Central Region
Bath	Tweed	Southeast Region
Batteaux	Angus	South Central Region
Battersea	Tweed	Southeast Region
Baxter	Angus	South Central Region

Community Name	Online Learning Centre	CN | CN Region
Bayfield	Clinton	Southwest Region
Bayshore Village	Gravenhurst	Southeast Region
Baysville	Gravenhurst	Southeast Region
Bayview Village	GTA	South Central Region
Beachburg	Pembroke	Southeast Region
Bealton	Brantford	South Central Region
Beamsville	St. Catharines	South Central Region
Beardmore	Red Rock	Northwest Region
Bearskin Lake First Nation	North Caribou Lake First Nation	Northwest Region
Beatrice	Gravenhurst	Southeast Region
Beaumaris	Gravenhurst	Southeast Region
Beausoleil First Nation (Christian Island)	Midland	North Central Region
Beaver Lake	Espanola	North Central Region
Beaverhouse First Nation	Kirkland Lake	Northeast Region
Beaverton	Georgina	South Central Region
Beeton	Shelburne	South Central Region
Belgrave	Clinton	Southwest Region
Belle River	Windsor	Southwest Region
Belle Vallée	Haileybury	Northeast Region
Belleville	Picton	Southeast Region
Bellrock	Tweed	Southeast Region
Belmont	St. Thomas	Southwest Region
Belwood	Shelburne	South Central Region
Bent River	Gravenhurst	Southeast Region
Bergland	Kenora	Northwest Region
Berkeley	Wiarton	South Central Region
Berwick	Cornwall	Southeast Region
Bethesda	Georgina	South Central Region
Bewdley	Cobourg	Southeast Region
Big Cedar	Tweed	Southeast Region
Big Chute	Midland	North Central Region
Big Grassy River First Nation	Big Grassy River First Nation	Northwest Region

Community Name	Online Learning Centre	CN | CN Region
Big Trout Lake First Nation (Kitchenuhmaykoosib Inninuwug)	North Caribou Lake First Nation	Northwest Region
Biigtigong Nishnaabeg (Ojibways of the Pic River First Nation) (Heron Bay)	Marathon	Northwest Region
Billings	M'Chigeeng First Nation	North Central Region
Bill's Corners	Brantford	South Central Region
Binbrook	Brantford	South Central Region
Bingwi Neyaashi Anishinaabek (Sand Point First Nation)	Thunder Bay	Northwest Region
Birds Creek	Haliburton	Southeast Region
Birkendale	Gravenhurst	Southeast Region
Bishops Mills	Cornwall	Southeast Region
Black River	Iroquois Falls	Northeast Region
Blackburn Hamlet	Gloucester	Southeast Region
Blackhawk	Rainy River	Northwest Region
Blacks Corner	Richmond	Southeast Region
Blackstock	Cobourg	Southeast Region
Blenheim	Wallaceburg	Southwest Region
Blezard Valley	Sudbury	North Central Region
Blind River	Mississauga First Nation	North Central Region
Blue Mountains	Angus	South Central Region
Blyth	Clinton	Southwest Region
Bobcaygeon	Haliburton	Southeast Region
Bognor	Wiarton	South Central Region
Bolsover	Georgina	South Central Region
Bolton	Shelburne	South Central Region
Bond Head	Georgina	South Central Region
Bonfield	North Bay	North Central Region
Bonnechere	Haliburton	Southeast Region
Bonville	Cornwall	Southeast Region
Borden	Angus	South Central Region
Borups Corner	Dryden	Northwest Region
Boston Creek	Kirkland Lake	Northeast Region
Bothwell	Wallaceburg	Southwest Region

Community Name	Online Learning Centre	CN | CN Region
Boulter	Tweed	Southeast Region
Bourget	Gloucester	Southeast Region
Bowermans	Picton	Southeast Region
Bowmanville	Cobourg	Southeast Region
Bracebridge	Gravenhurst	Southeast Region
Bradford	Georgina	South Central Region
Braeside	Richmond	Southeast Region
Brampton	Shelburne	South Central Region
Branchton	Woodstock	Southwest Region
Brant	Brantford	South Central Region
Brantford	Brantford	South Central Region
Brechin	Georgina	South Central Region
Breslau	Woodstock	Southwest Region
Bridgenorth	Cobourg	Southeast Region
Brigden	Wallaceburg	Southwest Region
Bright	Woodstock	Southwest Region
Brighton	Cobourg	Southeast Region
Bright's Grove	Wallaceburg	Southwest Region
Brinston	Brockville	Southeast Region
Brisbane	Shelburne	South Central Region
Britannia	Gloucester	Southeast Region
Britt	Parry Sound	North Central Region
Brockton	Kincardine	South Central Region
Brockville	Brockville	Southeast Region
Brooklin	Cobourg	Southeast Region
Brownsville	St. Thomas	Southwest Region
Bruce Mines	Sault Ste. Marie	North Central Region
Brucefield	Clinton	Southwest Region
Brudenell	Haliburton	Southeast Region
Brunswick House First Nation	Chapleau	Northeast Region
Brussels	Clinton	Southwest Region
Buckhorn	Haliburton	Southeast Region
Burford	Brantford	South Central Region
Burgessville	Woodstock	Southwest Region
Burk's Falls	South River	North Central Region

Community Name	Online Learning Centre	CN | CN Region
Burleigh Falls	Haliburton	Southeast Region
Burlington	Brantford	South Central Region
Burnaby	St. Catharines	South Central Region
Burnbrae	Tweed	Southeast Region
Burnstown	Pembroke	Southeast Region
Burnt River	Haliburton	Southeast Region
Burpee	Gore Bay	North Central Region
Butternut Bay	Brockville	Southeast Region
Byng Inlet	Parry Sound	North Central Region
Cache Bay	Sturgeon Falls	North Central Region
Caistorville	St. Catharines	South Central Region
Calabogie	Tweed	Southeast Region
Caledon	Shelburne	South Central Region
Caledonia	Brantford	South Central Region
Callander	North Bay	North Central Region
Calstock	Constance Lake First Nation	Northeast Region
Calton	St. Thomas	Southwest Region
Camborne	Cobourg	Southeast Region
Cambray	Cobourg	Southeast Region
Cambridge	Woodstock	Southwest Region
Camden East	Tweed	Southeast Region
Cameron	Cobourg	Southeast Region
Camerons Point	Cornwall	Southeast Region
Camilla	Shelburne	South Central Region
Camlachie	Wallaceburg	Southwest Region
Campbellcroft	Cobourg	Southeast Region
Campbellford	Tweed	Southeast Region
Campbellville	Woodstock	Southwest Region
Canfield	Brantford	South Central Region
Canning	Brantford	South Central Region
Cannington	Georgina	South Central Region
Capreol	Sudbury	North Central Region
Caramat	Longlac	Northwest Region
Cardiff	Haliburton	Southeast Region
Cardinal	Brockville	Southeast Region

Community Name	Online Learning Centre	CN | CN Region
Cargill	Kincardine	South Central Region
Carleton Place	Richmond	Southeast Region
Carling	Parry Sound	North Central Region
Carlisle	Clinton	Southwest Region
Carlsbad Springs	Gloucester	Southeast Region
Carluke	Brantford	South Central Region
Carnarvon	Haliburton	Southeast Region
Carp	Richmond	Southeast Region
Carrying Place	Picton	Southeast Region
Cashtown Corners	Angus	South Central Region
Casselman	Cornwall	Southeast Region
Castleton	Cobourg	Southeast Region
Cat Lake First Nation	Cat Lake First Nation	Northwest Region
Catchacoma	Haliburton	Southeast Region
Cavan	Cobourg	Southeast Region
Cayuga	Brantford	South Central Region
Cedar Point	Midland	North Central Region
Cedar Springs	Wallaceburg	Southwest Region
Cedar Valley	Georgina	South Central Region
Central Patricia	Sioux Lookout	Northwest Region
Centralia	Clinton	Southwest Region
Centreville	Tweed	Southeast Region
Centurion	Gravenhurst	Southeast Region
Chalk River	Pembroke	Southeast Region
Chamberlain	Englehart	Northeast Region
Chapleau	Chapleau	Northeast Region
Chapleau Cree First Nation	Chapleau	Northeast Region
Chapleau Ojibway First Nation	Chapleau	Northeast Region
Chaput Hughes	Kirkland Lake	Northeast Region
Charing Cross	Wallaceburg	Southwest Region
Charlton	Englehart	Northeast Region
Chatham	Wallaceburg	Southwest Region
Chatsworth	Wiarton	South Central Region
Chelmsford	Sudbury	North Central Region
Cheltenham	Shelburne	South Central Region

Community Name	Online Learning Centre	CN | CN Region
Chepstow	Kincardine	South Central Region
Cherry Valley	Picton	Southeast Region
Chesley	Kincardine	South Central Region
Chesterville	Cornwall	Southeast Region
Chippewas of Georgina Island First Nation	Georgina	South Central Region
Chippewas of Mnjikaning First Nation (Rama)	Gravenhurst	Southeast Region
Chippewas of Nawash Unceded First Nation (Cape Crocker, Neyaashiingmiing)	Wiarton	South Central Region
Chippewas of the Thames First Nation	St. Thomas	Southwest Region
Chisholm	North Bay	North Central Region
Churchill	Georgina	South Central Region
Chute-à-Blondeau	Hawkesbury	Southeast Region
Claremont	Georgina	South Central Region
Clarence	Gloucester	Southeast Region
Clarence Creek	Gloucester	Southeast Region
Clarence-Rockland	Picton	Southeast Region
Clarington	Cobourg	Southeast Region
Clarksburg	Angus	South Central Region
Clayton	Richmond	Southeast Region
Clear Creek	St. Thomas	Southwest Region
Clear Lake, Bracebridge	Gravenhurst	Southeast Region
Clear Lake, Perry	South River	North Central Region
Clearview	Shelburne	South Central Region
Clearwater Bay	Kenora	Northwest Region
Clifford	Kincardine	South Central Region
Clinton	Clinton	Southwest Region
Cloud Bay	Thunder Bay	Northwest Region
Cloyne	Tweed	Southeast Region
Clute	Cochrane	Northeast Region
Cobalt	Haileybury	Northeast Region
Cobden	Pembroke	Southeast Region
Coboconk	Haliburton	Southeast Region

Community Name	Online Learning Centre	CN | CN Region
Cobourg	Cobourg	Southeast Region
Cochenour	Red Lake	Northwest Region
Cochrane	Cochrane	Northeast Region
Codrington	Cobourg	Southeast Region
Coe Hill	Tweed	Southeast Region
Colborne	Cobourg	Southeast Region
Colchester	Windsor	Southwest Region
Cold Springs	Cobourg	Southeast Region
Coldwater	Midland	North Central Region
Collingwood	Angus	South Central Region
Comber	Windsor	Southwest Region
Combermere	Pembroke	Southeast Region
Concord	GTA	South Central Region
Conestogo	Woodstock	Southwest Region
Coniston	Sudbury	North Central Region
Conn	Shelburne	South Central Region
Connaught, North Dundas	Richmond	Southeast Region
Connaught, Timmins	South Porcupine	Northeast Region
Consecon	Tweed	Southeast Region
Constance Lake First Nation	Constance Lake First Nation	Northeast Region
Cookstown	Georgina	South Central Region
Copper Cliff	Sudbury	North Central Region
Coppins Corners	Georgina	South Central Region
Corbeil	North Bay	North Central Region
Corbetton	Shelburne	South Central Region
Corbyville	Tweed	Southeast Region
Cormac	Haliburton	Southeast Region
Cornwall	Cornwall	Southeast Region
Cornwall Island	Akwesasne First Nation	Southeast Region
Corunna	Wallaceburg	Southwest Region
Cottam	Windsor	Southwest Region
Couchiching First Nations	Fort Frances	Northwest Region
Coulson	Midland	North Central Region
Courtice	Cobourg	Southeast Region
Courtland	Woodstock	Southwest Region

Community Name	Online Learning Centre	CN | CN Region
Courtright	Wallaceburg	Southwest Region
Craigleith	Angus	South Central Region
Crampton	St. Thomas	Southwest Region
Crediton	Clinton	Southwest Region
Creemore	Angus	South Central Region
Cressy	Picton	Southeast Region
Crofton	Picton	Southeast Region
Crooked Bay	Midland	North Central Region
Crossley Hunter	St. Thomas	Southwest Region
Crysler	Cornwall	Southeast Region
Crystal Beach	St. Catharines	South Central Region
Crystal Falls	Sturgeon Falls	North Central Region
Cumberland	Gloucester	Southeast Region
Cumberland Beach	Gravenhurst	Southeast Region
Curran	Hawkesbury	Southeast Region
Curry Hill	Cornwall	Southeast Region
Curve Lake First Nation	Cobourg	Southeast Region
Dalkeith	Hawkesbury	Southeast Region
Dalrymple	Gravenhurst	Southeast Region
Damascus	Shelburne	South Central Region
Dane	Kirkland Lake	Northeast Region
Darlingside	Brockville	Southeast Region
Dashwood	Clinton	Southwest Region
Dawn	Wallaceburg	Southwest Region
Deacon	Haliburton	Southeast Region
Declined City Within Ontario	Corporate OLC	Corporate Region
Deep River	Pembroke	Southeast Region
Deer Lake First Nation	Sandy Lake First Nation	Northwest Region
Delaware	St. Thomas	Southwest Region
Delaware Nation at Moraviantown First Nation (Moravian of the Thames)	Wallaceburg	Southwest Region
Delhi	Woodstock	Southwest Region
Deloro	Tweed	Southeast Region
Delta	Tweed	Southeast Region
Denbigh	Tweed	Southeast Region

Community Name	Online Learning Centre	CN | CN Region
Denfield	St. Thomas	Southwest Region
Departure Lake	Kapuskasing	Northeast Region
Desbarats	Sault Ste. Marie	North Central Region
Desboro	Kincardine	South Central Region
Deseronto	Picton	Southeast Region
Deux Rivieres	Mattawa	North Central Region
Devlin	Fort Frances	Northwest Region
Dinorwic	Dryden	Northwest Region
Dobbinton	Wiarton	South Central Region
Dobie	Kirkland Lake	Northeast Region
Dokis First Nation (Waabnoong Bemjwang)	St. Charles	North Central Region
Dorchester	St. Thomas	Southwest Region
Dorion	Thunder Bay	Northwest Region
Dorset	Gravenhurst	Southeast Region
Douglas	Pembroke	Southeast Region
Douro	Cobourg	Southeast Region
Douro-Dummer	Cobourg	Southeast Region
Dover Centre	Wallaceburg	Southwest Region
Dowling	Sudbury	North Central Region
Drayton	Woodstock	Southwest Region
Dresden	Wallaceburg	Southwest Region
Driftwood	Cochrane	Northeast Region
Drumbo	Woodstock	Southwest Region
Dryden	Dryden	Northwest Region
Duart	Wallaceburg	Southwest Region
Dublin, West Perth	Clinton	Southwest Region
Dubreuilville	Wawa	Northwest Region
Duclos Point	Georgina	South Central Region
Dunchurch	Parry Sound	North Central Region
Dundalk	Shelburne	South Central Region
Dundas	Brantford	South Central Region
Dundurn	Brantford	South Central Region
Dungannon	Clinton	Southwest Region
Dunnville	Brantford	South Central Region
Dunrobin	Richmond	Southeast Region

Community Name	Online Learning Centre	CN | CN Region
Dunsford	Cobourg	Southeast Region
Duntroon	Angus	South Central Region
Dunvegan	Hawkesbury	Southeast Region
Durham	Kincardine	South Central Region
Dutton	St. Thomas	Southwest Region
Duttona Beach	St. Thomas	Southwest Region
Dwight	Gravenhurst	Southeast Region
Dyment	Dryden	Northwest Region
Dymond	Haileybury	Northeast Region
Eabamet Lake	Sioux Lookout	Northwest Region
Eabametoong First Nation (Fort Hope)	Sioux Lookout	Northwest Region
Eagle Lake First Nation (Migisi Sahgaigan)	Dryden	Northwest Region
Eagle Lake, Dysart et al	Haliburton	Southeast Region
Eagle River	Dryden	Northwest Region
Ear Falls	Red Lake	Northwest Region
Earlton	Englehart	Northeast Region
East Ferris	North Bay	North Central Region
East Garafraxa	Shelburne	South Central Region
East Gwillimbury	Georgina	South Central Region
East Luther Grand Valley	Shelburne	South Central Region
East York	GTA	South Central Region
East Zorra	Woodstock	Southwest Region
Ebenezer	Brockville	Southeast Region
Echo Bay	Sault Ste. Marie	North Central Region
Eden	St. Thomas	Southwest Region
Eden Mills	Woodstock	Southwest Region
Edgar	Angus	South Central Region
Eganville	Pembroke	Southeast Region
Egbert	Angus	South Central Region
Egmondville	Clinton	Southwest Region
Eldee	North Bay	North Central Region
Eldon	Georgina	South Central Region
Eldorado	Tweed	Southeast Region
Elgin	Tweed	Southeast Region

Community Name	Online Learning Centre	CN | CN Region
Elginburg	Tweed	Southeast Region
Elizabethtown	Cornwall	Southeast Region
Elk Lake	Englehart	Northeast Region
Elliot Lake	Elliot Lake	North Central Region
Elmbrook	Picton	Southeast Region
Elmira	Woodstock	Southwest Region
Elmvale	Midland	North Central Region
Elmwood	Kincardine	South Central Region
Elora	Shelburne	South Central Region
Embro	Woodstock	Southwest Region
Embrun	Gloucester	Southeast Region
Emerald	Tweed	Southeast Region
Emo	Fort Frances	Northwest Region
Emsdale	South River	North Central Region
Enfield	Cobourg	Southeast Region
Englehart	Englehart	Northeast Region
English River	Ignace	Northwest Region
Ennismore	Cobourg	Southeast Region
Erin	Shelburne	South Central Region
Erinsville	Tweed	Southeast Region
Ernestown	Tweed	Southeast Region
Escott	Brockville	Southeast Region
Espanola	Espanola	North Central Region
Essex	Windsor	Southwest Region
Estaire	Sudbury	North Central Region
Ethel	Clinton	Southwest Region
Etobicoke	GTA	South Central Region
Eton Rugby	Dryden	Northwest Region
Eugenia	Shelburne	South Central Region
Evansville	Gore Bay	North Central Region
Everett	Shelburne	South Central Region
Exeter	Clinton	Southwest Region
Falconbridge	Sudbury	North Central Region
Falkland	Brantford	South Central Region
Fauquier	Kapuskasing	Northeast Region

Community Name	Online Learning Centre	CN | CN Region
Favourable Lake	Sandy Lake First Nation	Northwest Region
Fenelon Falls	Haliburton	Southeast Region
Fenwick	St. Catharines	South Central Region
Fenwood Gardens	Picton	Southeast Region
Fergus	Shelburne	South Central Region
Feversham	Shelburne	South Central Region
Field	Sturgeon Falls	North Central Region
Finch	Cornwall	Southeast Region
Fingal	St. Thomas	Southwest Region
Finland	Rainy River	Northwest Region
Finmark	Thunder Bay	Northwest Region
Fishers Glen	Brantford	South Central Region
Fisherville	Brantford	South Central Region
Flesherton	Shelburne	South Central Region
Flinton	Tweed	Southeast Region
Floradale	Shelburne	South Central Region
Floral Park	Gravenhurst	Southeast Region
Florence	Wallaceburg	Southwest Region
Foleyet	Chapleau	Northeast Region
Fonthill	St. Catharines	South Central Region
Foot's Bay	Parry Sound	North Central Region
Fordwich	Listowel	Southwest Region
Forest	Kettle and Stony Point First Nation	Southwest Region
Forest Home	Angus	South Central Region
Forest Mills	Tweed	Southeast Region
Foresters Falls	Pembroke	Southeast Region
Formosa	Kincardine	South Central Region
Fort Albany First Nation	Moosonee	Northeast Region
Fort Erie	St. Catharines	South Central Region
Fort Frances	Fort Frances	Northwest Region
Fort Irwin	Haliburton	Southeast Region
Fort Severn First Nation	North Caribou Lake First Nation	Northwest Region
Fort William First Nation	Thunder Bay	Northwest Region
Fournier	Hawkesbury	Southeast Region

Community Name	Online Learning Centre	CN	CN Region
Foxboro	Tweed	Southeast Region
Foymount	Haliburton	Southeast Region
Frankford	Tweed	Southeast Region
Frankville	Richmond	Southeast Region
Fraserdale	Kapuskasing	Northeast Region
Fraserville	Cobourg	Southeast Region
Frederick House	Cochrane	Northeast Region
Freelton	Brantford	South Central Region
French River	St. Charles	North Central Region
Frogmore	St. Thomas	Southwest Region
Fullarton	Listowel	Southwest Region
Gads Hill	Listowel	Southwest Region
Gamebridge	Georgina	South Central Region
Gananoque	Tweed	Southeast Region
Gananoque Junction	Tweed	Southeast Region
Garden River First Nation	Sault Ste. Marie	North Central Region
Garson	Sudbury	North Central Region
Gelert	Haliburton	Southeast Region
Genier	Cochrane	Northeast Region
George	Brantford	South Central Region
Georgetown	Shelburne	South Central Region
Georgian Bluffs	Wiarton	South Central Region
Georgina	Georgina	South Central Region
Geraldton	Geraldton	Northwest Region
Gilbert Mills	Picton	Southeast Region
Gilford	Georgina	South Central Region
Gilford Beach	Georgina	South Central Region
Gilmour	Tweed	Southeast Region
Ginoogaming First Nation	Ginoogaming First Nation	Northwest Region
Glammis	Kincardine	South Central Region
Glanworth	St. Thomas	Southwest Region
Glen Alda	Tweed	Southeast Region
Glen Huron	Angus	South Central Region
Glen Meyer	St. Thomas	Southwest Region
Glen Orchard	Gravenhurst	Southeast Region

Community Name	Online Learning Centre	CN | CN Region
Glen Robertson	Hawkesbury	Southeast Region
Glen Ross	Tweed	Southeast Region
Glen Tay	Tweed	Southeast Region
Glen Walter	Cornwall	Southeast Region
Glenarm	Georgina	South Central Region
Glenburnie	Tweed	Southeast Region
Glencoe	St. Thomas	Southwest Region
Glenora	Picton	Southeast Region
Gloucester	Gloucester	Southeast Region
Goderich	Clinton	Southwest Region
Godfrey	Tweed	Southeast Region
Gogama	South Porcupine	Northeast Region
Golden	Red Lake	Northwest Region
Golden Lake	Pembroke	Southeast Region
Gooderham	Haliburton	Southeast Region
Goodwood Cedar Valley	Georgina	South Central Region
Gore Bay	Gore Bay	North Central Region
Gores Landing	Cobourg	Southeast Region
Gorham	Thunder Bay	Northwest Region
Gormley	Georgina	South Central Region
Gorrie	Listowel	Southwest Region
Goulais River	Sault Ste. Marie	North Central Region
Gowganda	Englehart	Northeast Region
Grafton	Cobourg	Southeast Region
Grand Bend	Kettle and Stony Point First Nation	Southwest Region
Grand Valley	Shelburne	South Central Region
Grande Pointe	Wallaceburg	Southwest Region
Grasshill	Georgina	South Central Region
Grassie	St. Catharines	South Central Region
Grassy Narrows First Nation (Asubpeeschoseewagong First Nation)	Kenora	Northwest Region
Gravel Hill	Cornwall	Southeast Region
Gravenhurst	Gravenhurst	Southeast Region
Gray's Beach	Brockville	Southeast Region

Community Name	Online Learning Centre	CN | CN Region
Greater Napanee	Picton	Southeast Region
Greely	Richmond	Southeast Region
Green Valley	Cornwall	Southeast Region
Greenpoint	Picton	Southeast Region
Greensborough	Georgina	South Central Region
Gregoires Mill	Kapuskasing	Northeast Region
Grenadier Island	Brockville	Southeast Region
Grey Highlands	Shelburne	South Central Region
Griffith	Tweed	Southeast Region
Grimsby	St. Catharines	South Central Region
Gros Cap	Sault Ste. Marie	North Central Region
Guelph	Woodstock	Southwest Region
Gull Bay First Nation (Kiashke Zaaging Anishinaabek)	Thunder Bay	Northwest Region
Guthrie	Angus	South Central Region
Hagar	St. Charles	North Central Region
Hagersville	Brantford	South Central Region
Haileybury	Haileybury	Northeast Region
Hainsville	Cornwall	Southeast Region
Haley Station	Pembroke	Southeast Region
Haliburton	Haliburton	Southeast Region
Hallecks	Brockville	Southeast Region
Halls Lake	Haliburton	Southeast Region
Halsteads Bay	Brockville	Southeast Region
Halton Hills	Shelburne	South Central Region
Hamilton	Brantford	South Central Region
Hammond	Gloucester	Southeast Region
Hampton	Cobourg	Southeast Region
Hanmer	Sudbury	North Central Region
Hannon	Brantford	South Central Region
Hanover	Kincardine	South Central Region
Harcourt	Haliburton	Southeast Region
Hardwood Lake	Tweed	Southeast Region
Harley	Brantford	South Central Region
Harrietsville	St. Thomas	Southwest Region
Harriston	Shelburne	South Central Region

Community Name	Online Learning Centre	CN | CN Region
Harrow	Windsor	Southwest Region
Harrowsmith	Tweed	Southeast Region
Hartington	Tweed	Southeast Region
Harty	Kapuskasing	Northeast Region
Harwood	Cobourg	Southeast Region
Hastings	Cobourg	Southeast Region
Havelock	Tweed	Southeast Region
Hawk Junction	Wawa	Northwest Region
Hawkesbury	Hawkesbury	Southeast Region
Hawkestone	Angus	South Central Region
Hawkesville	Woodstock	Southwest Region
Hawkins Corners	Gravenhurst	Southeast Region
Haysville	Woodstock	Southwest Region
Hearst	Hearst	Northeast Region
Heidelberg	Woodstock	Southwest Region
Hensall	Clinton	Southwest Region
Henvey Inlet First Nation (Pickerel)	Parry Sound	North Central Region
Hepworth	Wiarton	South Central Region
Herrons Mills	Tweed	Southeast Region
Heyden	Sault Ste. Marie	North Central Region
Hiawatha First Nation	Cobourg	Southeast Region
Hickson	Woodstock	Southwest Region
Hidden Valley	Gravenhurst	Southeast Region
Highgate	Wallaceburg	Southwest Region
Highland Grove	Haliburton	Southeast Region
Hill Island	Brockville	Southeast Region
Hillcrest, Norfolk County	Brantford	South Central Region
Hillcrest, Prince Edward County	Picton	Southeast Region
Hilliardton	Englehart	Northeast Region
Hillsburgh	Shelburne	South Central Region
Hillsdale	Midland	North Central Region
Hillsport	Sioux Lookout	Northwest Region
Hilton	Sault Ste. Marie	North Central Region
Hilton Beach	Sault Ste. Marie	North Central Region
Hockley Valley	Shelburne	South Central Region

Community Name	Online Learning Centre	CN | CN Region
Holland Centre	Wiarton	South Central Region
Holland Landing	Georgina	South Central Region
Holstein	Shelburne	South Central Region
Holt	Georgina	South Central Region
Holtyre	Iroquois Falls	Northeast Region
Holyrood	Kincardine	South Central Region
Honey Harbour	Midland	North Central Region
Honeywood	Shelburne	South Central Region
Hope Bay	Wiarton	South Central Region
Hornell Heights	North Bay	North Central Region
Hornepayne	White River	Northwest Region
Hornepayne First Nation	White River	Northwest Region
Hornings Mills	Shelburne	South Central Region
Horseshoe Valley	Midland	North Central Region
Houseys Rapids	Gravenhurst	Southeast Region
Hoyle	South Porcupine	Northeast Region
Hudson, Hudson	Haileybury	Northeast Region
Hudson, Sioux Lookout	Sioux Lookout	Northwest Region
Huff's Corner	Picton	Southeast Region
Huntsville	Gravenhurst	Southeast Region
Hurds Lake	Pembroke	Southeast Region
Hurdville	Parry Sound	North Central Region
Hurkett	Red Rock	Northwest Region
Huron Park	Clinton	Southwest Region
Hymers	Thunder Bay	Northwest Region
Ice Lake	Gore Bay	North Central Region
Ida	Cobourg	Southeast Region
Ignace	Ignace	Northwest Region
Ilderton	St. Thomas	Southwest Region
Indian River	Cobourg	Southeast Region
Ingersoll	Woodstock	Southwest Region
Ingleside	Cornwall	Southeast Region
Ingoldsby	Haliburton	Southeast Region
Inkerman	Cornwall	Southeast Region
Innerkip	Woodstock	Southwest Region

Community Name	Online Learning Centre	CN | CN Region
Innisfil	Georgina	South Central Region
Inverary	Tweed	Southeast Region
Inverhuron	Kincardine	South Central Region
Iona Station	St. Thomas	Southwest Region
Iron Bridge	Mississauga First Nation	North Central Region
Irondale	Haliburton	Southeast Region
Iroquois	Brockville	Southeast Region
Iroquois Falls	Iroquois Falls	Northeast Region
Iskatewizaagegan #39 Independent First Nation (Shoal Lake No. 39)	Kenora	Northwest Region
Island Falls	Kapuskasing	Northeast Region
Island Grove	Georgina	South Central Region
Ivy Lea	Brockville	Southeast Region
Jackson Point	Georgina	South Central Region
Jacques	Ignace	Northwest Region
Jaffa	St. Thomas	Southwest Region
Jarratt	Midland	North Central Region
Jarvis	Brantford	South Central Region
Jellico	Geraldton	Northwest Region
Jellyby	Cornwall	Southeast Region
Jerseyville	Brantford	South Central Region
Jocelyn	Sault Ste. Marie	North Central Region
Jogues	Hearst	Northeast Region
Johnstown	Brockville	Southeast Region
Jordan	St. Catharines	South Central Region
Kagawong	M'Chigeeng First Nation	North Central Region
Kahshe Lake	Gravenhurst	Southeast Region
Kakabeka Falls	Thunder Bay	Northwest Region
Kaladar	Tweed	Southeast Region
Kaministiquia	Thunder Bay	Northwest Region
Kamiskotia	South Porcupine	Northeast Region
Kanata	Richmond	Southeast Region
Kapuskasing	Kapuskasing	Northeast Region
Kasabonika Lake First Nation	North Caribou Lake First Nation	Northwest Region

Community Name	Online Learning Centre	CN | CN Region
Kashabowie	Atikokan	Northwest Region
Kashechwan First Nation	Moosonee	Northeast Region
Katrine	South River	North Central Region
Kawartha Lakes	Haliburton	Southeast Region
Kearney	South River	North Central Region
Kearns	Kirkland Lake	Northeast Region
Keene	Cobourg	Southeast Region
Keewatin	Kenora	Northwest Region
Kee-Way-Win First Nation	Sandy Lake First Nation	Northwest Region
Keldon	Shelburne	South Central Region
Kemptville	Richmond	Southeast Region
Kenabeek	Englehart	Northeast Region
Kenilworth	Shelburne	South Central Region
Kenmore	Richmond	Southeast Region
Kennisis Lake	Haliburton	Southeast Region
Kenogami	Kirkland Lake	Northeast Region
Kenora	Kenora	Northwest Region
Kent Bridge	Wallaceburg	Southwest Region
Kerwood	St. Thomas	Southwest Region
Keswick	Georgina	South Central Region
Kettle and Stony Point First Nation	Kettle and Stony Point First Nation	Southwest Region
Kettleby	Shelburne	South Central Region
Khartum	Tweed	Southeast Region
Kilgorie	Shelburne	South Central Region
Killaloe	Haliburton	Southeast Region
Killarney	Sudbury	North Central Region
Kilsyth	Kincardine	South Central Region
Kilworthy	Gravenhurst	Southeast Region
Kincardine	Kincardine	South Central Region
King City	Georgina	South Central Region
King Kirkland	Kirkland Lake	Northeast Region
Kingfisher Lake First Nation	Sioux Lookout	Northwest Region
King-Lebel	Kirkland Lake	Northeast Region
Kingston	Tweed	Southeast Region
Kingsville	Windsor	Southwest Region

Community Name	Online Learning Centre	CN | CN Region
Kinmount	Haliburton	Southeast Region
Kippen	Clinton	Southwest Region
Kirkfield	Georgina	South Central Region
Kirkland Lake	Kirkland Lake	Northeast Region
Kirkton	Clinton	Southwest Region
Kitchener	Woodstock	Southwest Region
Kitigan	Kapuskasing	Northeast Region
Kitley	Cornwall	Southeast Region
Kleinburg	GTA	South Central Region
Klueys Bay	Gravenhurst	Southeast Region
Komoka	St. Thomas	Southwest Region
Lac Des Mille Lacs First Nation	Ignace	Northwest Region
Lac La Croix First Nation	Atikokan	Northwest Region
Lac Seul First Nation (Frenchmans Head, Kejick Bay, Whitefish Bay)	Sioux Lookout	Northwest Region
Lafontaine Beach	Midland	North Central Region
Lagoon City	Georgina	South Central Region
Laird	Sault Ste. Marie	North Central Region
Lake Dalrymple	Gravenhurst	Southeast Region
Lake Doré	Pembroke	Southeast Region
Lake Nipigon Ojibway First Nation (Animbiigoo Zaagi'igan)	Red Rock	Northwest Region
Lake St. Peter	Haliburton	Southeast Region
Lake Temagami	Haileybury	Northeast Region
Lakefield	Cobourg	Southeast Region
Lakeshore	Windsor	Southwest Region
L'Amable	Tweed	Southeast Region
Lambeth	St. Thomas	Southwest Region
Lambton Shores	Kettle and Stony Point First Nation	Southwest Region
Lanark	Tweed	Southeast Region
Lancaster	Cornwall	Southeast Region
Langton	Woodstock	Southwest Region
Lansdowne	Brockville	Southeast Region
Lappe	Thunder Bay	Northwest Region
Larder Lake	Kirkland Lake	Northeast Region

Community Name	Online Learning Centre	CN | CN Region
LaSalle	Windsor	Southwest Region
Latchford	Haileybury	Northeast Region
Latchford Bridge	Tweed	Southeast Region
Laurel	Shelburne	South Central Region
Lavigne	Sturgeon Falls	North Central Region
Leamington	Windsor	Southwest Region
Lefaivre	Hawkesbury	Southeast Region
Lefroy	Georgina	South Central Region
Leitrim	Richmond	Southeast Region
Letts Corners	Pembroke	Southeast Region
Levack	Sudbury	North Central Region
Lighthouse Cove	Wallaceburg	Southwest Region
Limoges	Gloucester	Southeast Region
Lincoln	St. Catharines	South Central Region
Lindsay	Cobourg	Southeast Region
Linwood	Woodstock	Southwest Region
Lion's Head	Wiarton	South Central Region
Lisle	Angus	South Central Region
Listowel	Listowel	Southwest Region
Little Britain	Cobourg	Southeast Region
Little Current	M'Chigeeng First Nation	North Central Region
Little Hawk Lake	Haliburton	Southeast Region
Lively	Sudbury	North Central Region
Lochlin	Haliburton	Southeast Region
Lombardy	Tweed	Southeast Region
Londesborough	Clinton	Southwest Region
London	St. Thomas	Southwest Region
Long Lake 58 First Nation	Longlac	Northwest Region
Long Sault	Cornwall	Southeast Region
Longbow Lake	Kenora	Northwest Region
Longford	Gravenhurst	Southeast Region
Longlac	Longlac	Northwest Region
Loretto	Shelburne	South Central Region
L'Orignal	Hawkesbury	Southeast Region
Lorneville	Georgina	South Central Region

Community Name	Online Learning Centre	CN | CN Region
Lorrain Valley	Haileybury	Northeast Region
Lowbanks	St. Catharines	South Central Region
Lower Stafford	Pembroke	Southeast Region
Lowther	Hearst	Northeast Region
Lucan	Clinton	Southwest Region
Lucknow	Kincardine	South Central Region
Lunenburg	Cornwall	Southeast Region
Lyn	Brockville	Southeast Region
Lynden	Brantford	South Central Region
Lyndhurst	Cornwall	Southeast Region
Lynedoch	Brantford	South Central Region
Maberly	Tweed	Southeast Region
Macdiarmid	Red Rock	Northwest Region
Mackey	Mattawa	North Central Region
MacTier	Parry Sound	North Central Region
Madawaska	Pembroke	Southeast Region
Madoc	Tweed	Southeast Region
Madsen	Red Lake	Northwest Region
Magnetawan	South River	North Central Region
Magnetawan First Nation	Parry Sound	North Central Region
Maidstone	Windsor	Southwest Region
Maitland	Brockville	Southeast Region
Malahide	St. Thomas	Southwest Region
Mallorytown	Brockville	Southeast Region
Manilla	Georgina	South Central Region
Manitouwadge	Manitouwadge	Northwest Region
Manitowaning	Wikwemikong First Nation	North Central Region
Manotick	Richmond	Southeast Region
Mansfield	Shelburne	South Central Region
Maple	Georgina	South Central Region
Maple Leaf	Haliburton	Southeast Region
Mapleton	Listowel	Southwest Region
Marathon	Marathon	Northwest Region
Mariatown	Brockville	Southeast Region
Markdale	Kincardine	South Central Region

Community Name	Online Learning Centre	CN | CN Region
Markham	Georgina	South Central Region
Markstay	St. Charles	North Central Region
Marlbank	Tweed	Southeast Region
Marmora	Tweed	Southeast Region
Marsville	Shelburne	South Central Region
Marten Falls First Nation (Ogoki Post)	Sioux Lookout	Northwest Region
Marten River	Haileybury	Northeast Region
Martintown	Cornwall	Southeast Region
Maryhill	Woodstock	Southwest Region
Marysville	Picton	Southeast Region
Massey	Espanola	North Central Region
Matachewan	Kirkland Lake	Northeast Region
Matachewan First Nation	Kirkland Lake	Northeast Region
Matheson	Iroquois Falls	Northeast Region
Mattagami First Nation	South Porcupine	Northeast Region
Mattawa	Mattawa	North Central Region
Mattice	Hearst	Northeast Region
Maxville	Cornwall	Southeast Region
Maynooth	Haliburton	Southeast Region
McArthur Mills	Tweed	Southeast Region
McCracken's Landing	Cobourg	Southeast Region
McDonalds Corners	Tweed	Southeast Region
McDougall	Parry Sound	North Central Region
McGregor	Windsor	Southwest Region
M'Chigeeng First Nation	M'Chigeeng First Nation	North Central Region
McIntyre	Angus	South Central Region
McKellar	Parry Sound	North Central Region
McKenzie Island	Red Lake	Northwest Region
McKerrow	Espanola	North Central Region
Mcnab-Braeside	Richmond	Southeast Region
Meaford	Kincardine	South Central Region
Melancthon	Shelburne	South Central Region
Melbourne	St. Thomas	Southwest Region
Melissa	Gravenhurst	Southeast Region
Melville	Picton	Southeast Region

Community Name	Online Learning Centre	CN	CN Region
Merlin	Wallaceburg	Southwest Region
Merrickville	Richmond	Southeast Region
Metcalfe	Richmond	Southeast Region
Michipicoten First Nation	Wawa	Northwest Region
Micksburg	Pembroke	Southeast Region
Midhurst	Angus	South Central Region
Midland	Midland	North Central Region
Mildmay	Kincardine	South Central Region
Milford	Tweed	Southeast Region
Milford Bay	Gravenhurst	Southeast Region
Millar Hill	Gravenhurst	Southeast Region
Millbank	Listowel	Southwest Region
Millbrook	Cobourg	Southeast Region
Millgrove	Brantford	South Central Region
Millhaven	Tweed	Southeast Region
Milton	Brantford	South Central Region
Milverton	Listowel	Southwest Region
Minaki	Kenora	Northwest Region
Mindemoya	M'Chigeeng First Nation	North Central Region
Minden	Haliburton	Southeast Region
Mine Centre	Fort Frances	Northwest Region
Miners Bay	Haliburton	Southeast Region
Minesing	Angus	South Central Region
Minett	Gravenhurst	Southeast Region
Minnitaki	Dryden	Northwest Region
Minto	Shelburne	South Central Region
Mishkeegogamang First Nation (Osnaburgh)	Sioux Lookout	Northwest Region
Missanabie Cree First Nation	Wawa	Northwest Region
Mississauga	GTA	South Central Region
Mississauga First Nation (#8)	Mississauga First Nation	North Central Region
Mississaugas of Scugog Island First Nation	Georgina	South Central Region
Mississaugas of the New Credit First Nation	Brantford	South Central Region

Community Name	Online Learning Centre	CN | CN Region
Mitaanjigamiing First Nation (Stanjikoming First Nation)	Fort Frances	Northwest Region
Mitchell	Listowel	Southwest Region
Mitchell's Bay	Wallaceburg	Southwest Region
Mitchellville	Brockville	Southeast Region
Mohawks of the Bay of Quinte-Tyendinaga	Tweed	Southeast Region
Monck	Shelburne	South Central Region
Monetville	St. Charles	North Central Region
Monkland	Cornwall	Southeast Region
Monkton	Listowel	Southwest Region
Mono	Shelburne	South Central Region
Monteith	Iroquois Falls	Northeast Region
Monticello	Shelburne	South Central Region
Moonbeam	Kapuskasing	Northeast Region
Moonstone	Midland	North Central Region
Moore Falls	Haliburton	Southeast Region
Moorefield	Shelburne	South Central Region
Mooretown	Wallaceburg	Southwest Region
Moose Cree First Nation (Moose Factory)	Moosonee	Northeast Region
Moose Creek	Cornwall	Southeast Region
Moose Deer Point First Nation	Parry Sound	North Central Region
Moose Factory Island	Moosonee	Northeast Region
Moosonee	Moosonee	Northeast Region
Morewood	Richmond	Southeast Region
Morganston	Cobourg	Southeast Region
Morley	Rainy River	Northwest Region
Morpeth	Wallaceburg	Southwest Region
Morrisburg	Cornwall	Southeast Region
Morrison Landing	Gravenhurst	Southeast Region
Morson	Big Grassy River First Nation	Northwest Region
Mortimers Point	Gravenhurst	Southeast Region
Mount Albert	Georgina	South Central Region
Mount Brydges	St. Thomas	Southwest Region

Community Name	Online Learning Centre	CN | CN Region
Mount Carmel	Clinton	Southwest Region
Mount Forest	Shelburne	South Central Region
Mount Hope	Brantford	South Central Region
Mount Pleasant	Listowel	Southwest Region
Mountain Grove	Tweed	Southeast Region
Mountain View	Picton	Southeast Region
Mt. Healy	Brantford	South Central Region
Muirkirk	Wallaceburg	Southwest Region
Mulmur	Shelburne	South Central Region
Muncey	St. Thomas	Southwest Region
Munsee-Delaware First Nation	St. Thomas	Southwest Region
Munster	Richmond	Southeast Region
Murillo	Thunder Bay	Northwest Region
Murvale	Tweed	Southeast Region
Muskoka Falls	Gravenhurst	Southeast Region
Muskrat Dam Lake First Nation	North Caribou Lake First Nation	Northwest Region
Naicatchewenin First Nation	Fort Frances	Northwest Region
Nairn Centre	Espanola	North Central Region
Nakina	Geraldton	Northwest Region
Nanticoke	Brantford	South Central Region
Napanee	Picton	Southeast Region
Narrows	Brockville	Southeast Region
Nashville	Shelburne	South Central Region
Naughton	Sudbury	North Central Region
Navan	Gloucester	Southeast Region
Neebing	Thunder Bay	Northwest Region
Nepean	Richmond	Southeast Region
Nephton	Tweed	Southeast Region
Neskantaga First Nation (Lansdowne House)	Sioux Lookout	Northwest Region
Nesterville	Mississauga First Nation	North Central Region
Nestor Falls	Kenora	Northwest Region
Neustadt	Kincardine	South Central Region
New Dundee	Woodstock	Southwest Region

Community Name	Online Learning Centre	CN | CN Region
New Hamburg	Woodstock	Southwest Region
New Liskeard	Haileybury	Northeast Region
New Lowell	Angus	South Central Region
New Sarum	St. Thomas	Southwest Region
New Tecumseth	Shelburne	South Central Region
Newboro	Tweed	Southeast Region
Newburgh	Tweed	Southeast Region
Newcastle	Cobourg	Southeast Region
Newholm	Gravenhurst	Southeast Region
Newington	Cornwall	Southeast Region
Newmarket	Georgina	South Central Region
Newton	Listowel	Southwest Region
Newtonville	Cobourg	Southeast Region
Niagara Falls	St. Catharines	South Central Region
Niagara on the Lake	St. Catharines	South Central Region
Nibinamik First Nation (Summer Beaver)	Sioux Lookout	Northwest Region
Nicolston	Angus	South Central Region
Nighthawk	South Porcupine	Northeast Region
Nigigoonsiminikaaning First Nation (Red Gut)	Fort Frances	Northwest Region
Niles Corners	Picton	Southeast Region
Nipigon	Red Rock	Northwest Region
Nipissing	North Bay	North Central Region
Nipissing First Nation (Garden Village)	Sturgeon Falls	North Central Region
Nobel	Parry Sound	North Central Region
Nobelton	Shelburne	South Central Region
Noelville	St. Charles	North Central Region
Nogies Creek	Haliburton	Southeast Region
Nolalu	Thunder Bay	Northwest Region
Norfolk County	Brantford	South Central Region
Norland	Haliburton	Southeast Region
Normandale	Brantford	South Central Region
North Augusta	Cornwall	Southeast Region
North Bay	North Bay	North Central Region

Community Name	Online Learning Centre	CN | CN Region
North Bruce	Kincardine	South Central Region
North Caribou Lake First Nation (Weagamow, Round Lake)	North Caribou Lake First Nation	Northwest Region
North Cobalt	Haileybury	Northeast Region
North Gower	Richmond	Southeast Region
North Grenville	Richmond	Southeast Region
North Kawartha	Tweed	Southeast Region
North Lancaster	Cornwall	Southeast Region
North Port	Picton	Southeast Region
North Portage	Gravenhurst	Southeast Region
North Spirit Lake First Nation	Sandy Lake First Nation	Northwest Region
North York	GTA	South Central Region
Northbrook	Tweed	Southeast Region
Northwest Angle No. 33 First Nation	Kenora	Northwest Region
Norwich	Brantford	South Central Region
Norwood	Tweed	Southeast Region
Nottawa	Angus	South Central Region
Novar	South River	North Central Region
Oakland	Brantford	South Central Region
Oakville	GTA	South Central Region
Oakwood	Georgina	South Central Region
Ochiichagwe'Babigo'ining Ojibway Nation (Dalles)	Kenora	Northwest Region
O'Connor	Thunder Bay	Northwest Region
Odessa	Tweed	Southeast Region
Ohsweken	Brantford	South Central Region
Oil Springs	Wallaceburg	Southwest Region
Ojibways of Onigaming First Nation	Kenora	Northwest Region
Old Spring Bay	M'Chigeeng First Nation	North Central Region
Oliphant	Wiarton	South Central Region
Omemee	Cobourg	Southeast Region
Ompah	Tweed	Southeast Region
Onaping	Sudbury	North Central Region
Oneida Nation of the Thames First Nation	St. Thomas	Southwest Region
Opasatika	Kapuskasing	Northeast Region

Community Name	Online Learning Centre	CN | CN Region
Orangeville	Shelburne	South Central Region
Orchardville	Shelburne	South Central Region
Orillia	Gravenhurst	Southeast Region
Orleans	Gloucester	Southeast Region
Oro Station	Angus	South Central Region
Oro-Medonte	Midland	North Central Region
Orono	Cobourg	Southeast Region
Orrville	Parry Sound	North Central Region
Orton	Shelburne	South Central Region
Osgoode	Richmond	Southeast Region
Oshawa	Cobourg	Southeast Region
Otonabee	Cobourg	Southeast Region
Ottawa	Gloucester	Southeast Region
Otterville	Brantford	South Central Region
Owen Sound	Wiarton	South Central Region
Oxdrift	Dryden	Northwest Region
Oxford Station	Cornwall	Southeast Region
Oxtongue Lake	Gravenhurst	Southeast Region
Pain Court	Wallaceburg	Southwest Region
Paisley	Kincardine	South Central Region
Pakenham	Richmond	Southeast Region
Palgrave	Shelburne	South Central Region
Palmer Rapids	Haliburton	Southeast Region
Palmerston	Listowel	Southwest Region
Paradise Point	Midland	North Central Region
Parham	Tweed	Southeast Region
Paris	Brantford	South Central Region
Parkhill	Kettle and Stony Point First Nation	Southwest Region
Parry Sound	Parry Sound	North Central Region
Pass Lake	Thunder Bay	Northwest Region
Paudash	Haliburton	Southeast Region
Pawitik (Whitefish Bay First Nation) (Naotkamegwanning)	Kenora	Northwest Region
Pays Plat First Nation	Terrace Bay	Northwest Region
Peacock Point	Brantford	South Central Region

Community Name	Online Learning Centre	CN | CN Region
Pefferlaw	Georgina	South Central Region
Pelham	St. Catharines	South Central Region
Pembroke	Pembroke	Southeast Region
Penetanguishene	Midland	North Central Region
Perkinsfield	Midland	North Central Region
Perrault Falls	Red Lake	Northwest Region
Perth	Tweed	Southeast Region
Perth Road	Tweed	Southeast Region
Petawawa	Pembroke	Southeast Region
Peterborough	Cobourg	Southeast Region
Petersburg	Woodstock	Southwest Region
Petrolia	Wallaceburg	Southwest Region
Phelpston	Angus	South Central Region
Pic Mobert First Nation	Pic Mobert First Nation	Northwest Region
Pickering	Cobourg	Southeast Region
Pickle Lake	Sioux Lookout	Northwest Region
Picton	Picton	Southeast Region
Pikangikum First Nation	Pikangikum First Nation	Northwest Region
Pike Bay	Wiarton	South Central Region
Pine River	Kincardine	South Central Region
Pinewood	Rainy River	Northwest Region
Plainfield	Tweed	Southeast Region
Plantagenet	Hawkesbury	Southeast Region
Plattsville	Woodstock	Southwest Region
Pleasant View	Pembroke	Southeast Region
Plevna	Tweed	Southeast Region
Plympton-Wyoming	Wallaceburg	Southwest Region
Point Edward	Wallaceburg	Southwest Region
Pointe au Baril	Parry Sound	North Central Region
Pontypool	Cobourg	Southeast Region
Poole	Listowel	Southwest Region
Pooles Resort	Brockville	Southeast Region
Poplar Hill First Nation	Red Lake	Northwest Region
Porcupine	South Porcupine	Northeast Region
Porquis Junction	Iroquois Falls	Northeast Region

Community Name	Online Learning Centre	CN	CN Region
Port Alma	Wallaceburg	Southwest Region
Port Bolster	Georgina	South Central Region
Port Bruce	St. Thomas	Southwest Region
Port Burwell	St. Thomas	Southwest Region
Port Carling	Gravenhurst	Southeast Region
Port Colborne	St. Catharines	South Central Region
Port Cunnington	Gravenhurst	Southeast Region
Port Dalhousie	St. Catharines	South Central Region
Port Dover	Brantford	South Central Region
Port Elgin	Kincardine	South Central Region
Port Franks	Kettle and Stony Point First Nation	Southwest Region
Port Hope	Cobourg	Southeast Region
Port Lambton	Wallaceburg	Southwest Region
Port Loring	South River	North Central Region
Port Maitland	St. Catharines	South Central Region
Port McNicoll	Midland	North Central Region
Port Milford	Picton	Southeast Region
Port Perry	Georgina	South Central Region
Port Robinson	St. Catharines	South Central Region
Port Rowan	Brantford	South Central Region
Port Ryerse	Brantford	South Central Region
Port Sanfield	Gravenhurst	Southeast Region
Port Severn	Midland	North Central Region
Port Stanley	St. Thomas	Southwest Region
Port Stanton	Gravenhurst	Southeast Region
Port Sydney	Gravenhurst	Southeast Region
Potters Landing	Parry Sound	North Central Region
Powassan	South River	North Central Region
Prescott	Brockville	Southeast Region
Preston Lake	Georgina	South Central Region
Prices Corner	Midland	North Central Region
Priceville	Shelburne	South Central Region
Prince Edward	Picton	Southeast Region
Princeton	Woodstock	Southwest Region
Proton Station	Shelburne	South Central Region

Community Name	Online Learning Centre	CN | CN Region
Providence Bay	M'Chigeeng First Nation	North Central Region
Purdy	Haliburton	Southeast Region
Puslinch	Woodstock	Southwest Region
Quabbin	Brockville	Southeast Region
Quadeville	Tweed	Southeast Region
Queensborough	Tweed	Southeast Region
Queensville	Georgina	South Central Region
Quinte West	Tweed	Southeast Region
Rainy River	Rainy River	Northwest Region
Rainy River First Nations	Fort Frances	Northwest Region
Raith	Thunder Bay	Northwest Region
Ramara	Gravenhurst	Southeast Region
Ramore	Iroquois Falls	Northeast Region
Rankin	Pembroke	Southeast Region
Rattlesnake Harbour	Brantford	South Central Region
Ravenna	Angus	South Central Region
Ravenscliffe	Gravenhurst	Southeast Region
Raymond	Gravenhurst	Southeast Region
Reaboro	Cobourg	Southeast Region
Red Lake	Red Lake	Northwest Region
Red Rock	Red Rock	Northwest Region
Red Rock Indian Band (Lake Helen 53A)	Red Rock	Northwest Region
Redbridge	North Bay	North Central Region
Redditt	Kenora	Northwest Region
Redickville	Angus	South Central Region
Redwood	Gravenhurst	Southeast Region
Renfrew	Pembroke	Southeast Region
Renton	Brantford	South Central Region
Restoule	South River	North Central Region
Rexdale	GTA	South Central Region
Richan	Dryden	Northwest Region
Richards Landing	Sault Ste. Marie	North Central Region
Richmond	Richmond	Southeast Region
Richmond Hill	Georgina	South Central Region
Ridgetown	Wallaceburg	Southwest Region

Community Name	Online Learning Centre	CN | CN Region
Ridgeway	St. Catharines	South Central Region
Ripley	Kincardine	South Central Region
River Canard	Windsor	Southwest Region
River Valley	Sturgeon Falls	North Central Region
Robins Mills	Picton	Southeast Region
Roblin	Tweed	Southeast Region
Roche's Point	Georgina	South Central Region
Rockford	Kincardine	South Central Region
Rockingham	Haliburton	Southeast Region
Rockland	Gloucester	Southeast Region
Rockport	Brockville	Southeast Region
Rockwood	Shelburne	South Central Region
Rocky Bay First Nation	Red Rock	Northwest Region
Rodney	St. Thomas	Southwest Region
Rolphton	Pembroke	Southeast Region
Rosedale	Haliburton	Southeast Region
Rosehall	Picton	Southeast Region
Rosemont	Shelburne	South Central Region
Roseneath	Cobourg	Southeast Region
Roslin	Tweed	Southeast Region
Rosseau	Parry Sound	North Central Region
Rosslyn	Thunder Bay	Northwest Region
Rossmore	Picton	Southeast Region
Rossport	Terrace Bay	Northwest Region
Rostock	Listowel	Southwest Region
Round Lake Centre	Haliburton	Southeast Region
Ruscom Station	Windsor	Southwest Region
Russell	Gloucester	Southeast Region
Rutherglen	Mattawa	North Central Region
Sachigo Lake First Nation	Sandy Lake First Nation	Northwest Region
Sagamok Anishnawbek First Nation	Espanola	North Central Region
Salem	Shelburne	South Central Region
Salmon Point	Picton	Southeast Region
Sandfield	M'Chigeeng First Nation	North Central Region
Sandusk	Brantford	South Central Region

Community Name	Online Learning Centre	CN | CN Region
Sandy Lake First Nation	Sandy Lake First Nation	Northwest Region
Sapawe	Atikokan	Northwest Region
Sarnia	Wallaceburg	Southwest Region
Sauble Beach	Wiarton	South Central Region
Saugeen Nation (Chippewas of Saugeen)	Kincardine	South Central Region
Saugeen Shores	Kincardine	South Central Region
Sault Ste. Marie	Sault Ste. Marie	North Central Region
Savant Lake	Sioux Lookout	Northwest Region
Scarborough	GTA	South Central Region
Schomberg	Shelburne	South Central Region
Schreiber	Terrace Bay	Northwest Region
Schumacher	South Porcupine	Northeast Region
Schutt	Tweed	Southeast Region
Scotland	Brantford	South Central Region
Scugog	Georgina	South Central Region
Seaforth	Clinton	Southwest Region
Seagrave	Georgina	South Central Region
Searchmont	Sault Ste. Marie	North Central Region
Sebright	Gravenhurst	Southeast Region
Sebringville	Listowel	Southwest Region
Seely's Bay	Tweed	Southeast Region
Seguin	Parry Sound	North Central Region
Seguin Falls	Parry Sound	North Central Region
Seine River First Nation	Fort Frances	Northwest Region
Selby	Picton	Southeast Region
Selkirk	Brantford	South Central Region
Selton	Brockville	Southeast Region
Serpent River First Nation (Cutler)	Elliot Lake	North Central Region
Sesekinika	Kirkland Lake	Northeast Region
Severn	Gravenhurst	Southeast Region
Severn Bridge	Gravenhurst	Southeast Region
Severn Falls	Gravenhurst	Southeast Region
Shabaqua	Thunder Bay	Northwest Region
Shakespeare	Listowel	Southwest Region
Shallow Lake	Wiarton	South Central Region

Community Name	Online Learning Centre	CN | CN Region
Shannonville	Picton	Southeast Region
Shanty Bay	Georgina	South Central Region
Sharbot Lake	Tweed	Southeast Region
Sharon, East Gwillimbury	Georgina	South Central Region
Sharon, Middlesex Centre	St. Thomas	Southwest Region
Shawanaga First Nation	Parry Sound	North Central Region
Shebandowan	Thunder Bay	Northwest Region
Shedden	St. Thomas	Southwest Region
Sheguiandah First Nation	Wikwemikong First Nation	North Central Region
Shelburne	Shelburne	South Central Region
Sherwood	Mississauga First Nation	North Central Region
Sheshegwaning First Nation	Gore Bay	North Central Region
Shillington	Iroquois Falls	Northeast Region
Shining Tree	Englehart	Northeast Region
Shoal Lake 40 First Nation	Kenora	Northwest Region
Shuniah	Thunder Bay	Northwest Region
Silver Dollar	Ignace	Northwest Region
Silver Water	Gore Bay	North Central Region
Simcoe	Brantford	South Central Region
Singhampton	Angus	South Central Region
Sioux Lookout	Sioux Lookout	Northwest Region
Sioux Narrows	Kenora	Northwest Region
Six Nations of the Grand River (Oshweken)	Brantford	South Central Region
Skead	Sudbury	North Central Region
Slabtown	Pembroke	Southeast Region
Slate Falls First Nation (Bamaji Lake)	Sioux Lookout	Northwest Region
Slate River Valley	Thunder Bay	Northwest Region
Sleeman	Rainy River	Northwest Region
Smiths Falls	Richmond	Southeast Region
Smithville	St. Catharines	South Central Region
Smooth Rock Falls	Kapuskasing	Northeast Region
Snowball	Georgina	South Central Region
Solmesville	Picton	Southeast Region

Community Name	Online Learning Centre	CN	CN Region
Sombra	Wallaceburg	Southwest Region
South Bay	Picton	Southeast Region
South Baymouth	M'Chigeeng First Nation	North Central Region
South Bruce Peninsula	Wiarton	South Central Region
South Gillies	Thunder Bay	Northwest Region
South Glengarry	Cornwall	Southeast Region
South Lancaster	Cornwall	Southeast Region
South Mountain	Cornwall	Southeast Region
South Porcupine	South Porcupine	Northeast Region
South River	South River	North Central Region
South Woodslee	Windsor	Southwest Region
Southampton	Kincardine	South Central Region
Southgate	St. Thomas	Southwest Region
Southwold	St. Thomas	Southwest Region
Spanish	Elliot Lake	North Central Region
Sparta	St. Thomas	Southwest Region
Spence	South River	North Central Region
Spencerville	Cornwall	Southeast Region
Spragge	Mississauga First Nation	North Central Region
Spring Bay	M'Chigeeng First Nation	North Central Region
Springbrook	Tweed	Southeast Region
Springfield	St. Thomas	Southwest Region
Springford	Woodstock	Southwest Region
Springwater	Angus	South Central Region
Sprucedale, McMurrich/Monteith	South River	North Central Region
St. Agatha	Woodstock	Southwest Region
St. Albert	Gloucester	Southeast Region
St. Andrews	Cornwall	Southeast Region
St. Andrews West	Cornwall	Southeast Region
St. Anns	St. Catharines	South Central Region
St. Catharines	St. Catharines	South Central Region
St. Charles	St. Charles	North Central Region
St. Clements	Woodstock	Southwest Region
St. Davids	St. Catharines	South Central Region
St. Elmo	Gravenhurst	Southeast Region

Community Name	Online Learning Centre	CN | CN Region
St. George	Brantford	South Central Region
St. Isidore	Hawkesbury	Southeast Region
St. Jacobs	Woodstock	Southwest Region
St. Joachim	Windsor	Southwest Region
St. Joseph	Sault Ste. Marie	North Central Region
St. Marys	Clinton	Southwest Region
St. Ola	Tweed	Southeast Region
St. Pauls Station	Clinton	Southwest Region
St. Thomas	St. Thomas	Southwest Region
St. Williams	Brantford	South Central Region
Staffa	Listowel	Southwest Region
Stanley	Thunder Bay	Northwest Region
Stayner	Angus	South Central Region
St-Bernardin	Hawkesbury	Southeast Region
Stella	Tweed	Southeast Region
St-Eugène	Hawkesbury	Southeast Region
Stevensville	St. Catharines	South Central Region
Stirling	Tweed	Southeast Region
Stirling Falls	South River	North Central Region
Stittsville	Richmond	Southeast Region
Stoco	Tweed	Southeast Region
Stonebrook	Pembroke	Southeast Region
Stonecliffe	Mattawa	North Central Region
Stoney Creek	St. Catharines	South Central Region
Stoney Point, Lakeshore	Windsor	Southwest Region
Stouffville	Georgina	South Central Region
Straffordville	St. Thomas	Southwest Region
Stratford	Listowel	Southwest Region
Strathroy	St. Thomas	Southwest Region
Stratton	Rainy River	Northwest Region
Strong	South River	North Central Region
Sturgeon Bay	Midland	North Central Region
Sturgeon Falls	Sturgeon Falls	North Central Region
Sudbury	Sudbury	North Central Region
Summerstown	Cornwall	Southeast Region

Community Name	Online Learning Centre	CN | CN Region
Sunderland	Georgina	South Central Region
Sundridge	South River	North Central Region
Sunnidale Corners	Angus	South Central Region
Suomi	Thunder Bay	Northwest Region
Sutton	Georgina	South Central Region
Sutton West	Georgina	South Central Region
Swastika	Kirkland Lake	Northeast Region
Swift Rapids	Gravenhurst	Southeast Region
Sydenham	Tweed	Southeast Region
Talbotville Royal	St. Thomas	Southwest Region
Tamsworth	Tweed	Southeast Region
Tara	Wiarton	South Central Region
Tarzwell	Kirkland Lake	Northeast Region
Tavistock	Woodstock	Southwest Region
Taykwa Tagamou Nation (New Post)	Cochrane	Northeast Region
Tecumseh	Windsor	Southwest Region
Teeswater	Kincardine	South Central Region
Teeterville	Brantford	South Central Region
Tehkummah	M'Chigeeng First Nation	North Central Region
Temagami	Haileybury	Northeast Region
Temagami First Nation (Bear Island)	Haileybury	Northeast Region
Temiskaming Shores	Haileybury	Northeast Region
Terrace Bay	Terrace Bay	Northwest Region
Thamesford	Woodstock	Southwest Region
Thamesville	Wallaceburg	Southwest Region
The Nation	Hawkesbury	Southeast Region
Thedford	Kettle and Stony Point First Nation	Southwest Region
Thessalon	Mississauga First Nation	North Central Region
Thessalon First Nation	Mississauga First Nation	North Central Region
Thomasburg	Tweed	Southeast Region
Thornbury	Angus	South Central Region
Thorndale	St. Thomas	Southwest Region
Thorne	North Bay	North Central Region

Community Name	Online Learning Centre	CN | CN Region
Thornhill	Georgina	South Central Region
Thornloe	Englehart	Northeast Region
Thornton	Angus	South Central Region
Thorold	St. Catharines	South Central Region
Thunder Bay	Thunder Bay	Northwest Region
Tichborne	Tweed	Southeast Region
Tilbury	Wallaceburg	Southwest Region
Tillsonburg	Woodstock	Southwest Region
Timmins	South Porcupine	Northeast Region
Tincap	Brockville	Southeast Region
Tiny	Midland	North Central Region
Tiverton	Kincardine	South Central Region
Tobermory	Wiarton	South Central Region
Toledo	Richmond	Southeast Region
Tomstown	Englehart	Northeast Region
Toronto	GTA	South Central Region
Torrance	Gravenhurst	Southeast Region
Tory Hill	Haliburton	Southeast Region
Tottenham	Shelburne	South Central Region
Townsend	Brantford	South Central Region
Tramore	Haliburton	Southeast Region
Trenton	Tweed	Southeast Region
Trout Creek	South River	North Central Region
Trowbridge	Listowel	Southwest Region
Tunis	Iroquois Falls	Northeast Region
Tupperville	Wallaceburg	Southwest Region
Turkey Point	Brantford	South Central Region
Tweed	Tweed	Southeast Region
Tyotown	Cornwall	Southeast Region
Udney	Gravenhurst	Southeast Region
Udora	Georgina	South Central Region
Uffington	Gravenhurst	Southeast Region
Ufford	Gravenhurst	Southeast Region
Underwood	Kincardine	South Central Region
Union	St. Thomas	Southwest Region

Community Name	Online Learning Centre	CN | CN Region
Unionville	Georgina	South Central Region
Uphill	Haliburton	Southeast Region
Upsala	Ignace	Northwest Region
Uptergrove	Gravenhurst	Southeast Region
Utopia	Angus	South Central Region
Utterson	Gravenhurst	Southeast Region
Uxbridge	Georgina	South Central Region
Val Caron	Sudbury	North Central Region
Val Gagne	Iroquois Falls	Northeast Region
Val Rita	Kapuskasing	Northeast Region
Val Therese	Sudbury	North Central Region
Val-Côté	Hearst	Northeast Region
Vanastra	Clinton	Southwest Region
Vandorf	Georgina	South Central Region
Vanessa	Brantford	South Central Region
Vanier	Gloucester	Southeast Region
Vankleek Hill	Hawkesbury	Southeast Region
Vankoughnet	Gravenhurst	Southeast Region
Varna	Clinton	Southwest Region
Varney	Shelburne	South Central Region
Vasey	Midland	North Central Region
Vaughan	Georgina	South Central Region
Verdun	Kincardine	South Central Region
Vermilion Bay	Dryden	Northwest Region
Verner	Sturgeon Falls	North Central Region
Verona	Tweed	Southeast Region
Victoria	Shelburne	South Central Region
Victoria Harbour	Midland	North Central Region
Victoria Road	Haliburton	Southeast Region
Vienna	St. Thomas	Southwest Region
Villiers	Cobourg	Southeast Region
Vineland	St. Catharines	South Central Region
Violet Hill	Shelburne	South Central Region
Virgil	St. Catharines	South Central Region
Virginiatown	Kirkland Lake	Northeast Region

Community Name	Online Learning Centre	CN | CN Region
Vistoria	Picton	Southeast Region
Vittoria	Brantford	South Central Region
Vroomanton	Georgina	South Central Region
Wabaseemoong Independent Nations (Whitedog)	Kenora	Northwest Region
Wabauskang First Nation	Red Lake	Northwest Region
Wabigoon Lake Ojibway Nation	Dryden	Northwest Region
Wahgoshig First Nation	Iroquois Falls	Northeast Region
Wahnapitae	Sudbury	North Central Region
Wahnapitae First Nation	Sudbury	North Central Region
Wahta Mohawks	Gravenhurst	Southeast Region
Wainfleet	St. Catharines	South Central Region
Waldhof	Dryden	Northwest Region
Walford	Espanola	North Central Region
Walford Station	Espanola	North Central Region
Walkerton	Kincardine	South Central Region
Wallaceburg	Wallaceburg	Southwest Region
Wallacetown	St. Thomas	Southwest Region
Walpole Island (Bkewanong First Nation)	Wallaceburg	Southwest Region
Walsingham	Brantford	South Central Region
Walton	Clinton	Southwest Region
Wapekeka First Nation (Angling Lake)	North Caribou Lake First Nation	Northwest Region
Wardsville	St. Thomas	Southwest Region
Wareham	Shelburne	South Central Region
Warina	Cornwall	Southeast Region
Warings Corner	Picton	Southeast Region
Warkworth	Cobourg	Southeast Region
Warminster	Midland	North Central Region
Warren	St. Charles	North Central Region
Warsaw	Cobourg	Southeast Region
Wasaga Beach	Angus	South Central Region
Wasauksing First Nation (Parry Island)	Parry Sound	North Central Region

Community Name	Online Learning Centre	CN | CN Region
Washagamis Bay (Obashkaandagaang) First Nation	Kenora	Northwest Region
Washago	Gravenhurst	Southeast Region
Waterdown	Brantford	South Central Region
Waterford	Brantford	South Central Region
Waterloo	Woodstock	Southwest Region
Waterton	Brockville	Southeast Region
Watford	Kettle and Stony Point First Nation	Southwest Region
Waubaushene	Midland	North Central Region
Waupoos Island	Picton	Southeast Region
Wauzhushk Onigum First Nation (Rat Portage)	Kenora	Northwest Region
Wawa	Wawa	Northwest Region
Wawakapewin First Nation (Long Dog)	North Caribou Lake First Nation	Northwest Region
Webbwood	Espanola	North Central Region
Webequie First Nation	Sioux Lookout	Northwest Region
Weenusk First Nation (Peawanuck)	Moosonee	Northeast Region
Welland	St. Catharines	South Central Region
Wellandport	St. Catharines	South Central Region
Wellesley	Woodstock	Southwest Region
Wellington	Picton	Southeast Region
Wendover	Hawkesbury	Southeast Region
West Carleton	Richmond	Southeast Region
West Guilford	Haliburton	Southeast Region
West Gwillimbury	Georgina	South Central Region
West Lorne	St. Thomas	Southwest Region
West Montrose	Woodstock	Southwest Region
West Nipissing	Sturgeon Falls	North Central Region
Westmeath	Pembroke	Southeast Region
Westport	Tweed	Southeast Region
Wexford	Brockville	Southeast Region
Wheatley	Wallaceburg	Southwest Region
Whitby	Cobourg	Southeast Region
White Church	Kincardine	South Central Region

Community Name	Online Learning Centre	CN | CN Region
White Lake	Richmond	Southeast Region
White River	White River	Northwest Region
Whitefish	Sudbury	North Central Region
Whitefish Falls	Espanola	North Central Region
Whitefish River First Nation (Birch Island)	M'Chigeeng First Nation	North Central Region
Whitesand First Nation	Thunder Bay	Northwest Region
Whitestone	Parry Sound	North Central Region
Whitney	Haliburton	Southeast Region
Wiarton	Wiarton	South Central Region
Wicklow	Cobourg	Southeast Region
Wikwemikong First Nation	Wikwemikong First Nation	North Central Region
Wilberforce	Haliburton	Southeast Region
Williamsburg	Cornwall	Southeast Region
Williamsford	Kincardine	South Central Region
Williamstown	Cornwall	Southeast Region
Willow Beach	Georgina	South Central Region
Willowdale	GTA	South Central Region
Wilno	Pembroke	Southeast Region
Wilsonville	Brantford	South Central Region
Wilstead	Brockville	Southeast Region
Winchester	Richmond	Southeast Region
Winchester Springs	Cornwall	Southeast Region
Windermere	Gravenhurst	Southeast Region
Windham Centre	Brantford	South Central Region
Windsor	Windsor	Southwest Region
Wingham	Clinton	Southwest Region
Winona	St. Catharines	South Central Region
Wolfe Island	Tweed	Southeast Region
Woodbridge	GTA	South Central Region
Woodham	Clinton	Southwest Region
Woodington	Gravenhurst	Southeast Region
Woodlawn	Richmond	Southeast Region
Woodridge	Brockville	Southeast Region
Woodrous	Picton	Southeast Region

Community Name	Online Learning Centre	CN | CN Region
Woodstock	Woodstock	Southwest Region
Woodview	Tweed	Southeast Region
Woodville, Kawartha Lakes	Georgina	South Central Region
Woodville, Prince Edward County	Picton	Southeast Region
Wooler	Tweed	Southeast Region
Worthington	Espanola	North Central Region
Wroxeter	Listowel	Southwest Region
Wunnumin Lake First Nation	Sioux Lookout	Northwest Region
Wyebridge	Midland	North Central Region
Wyecombe	Woodstock	Southwest Region
Wyevale	Midland	North Central Region
Wyoming	Wallaceburg	Southwest Region
Yarker	Tweed	Southeast Region
Yonge Mills	Brockville	Southeast Region
York	GTA	South Central Region
Zephyr	Georgina	South Central Region
Zhiibaahaasing First Nation (Cockburn Island)	Gore Bay	North Central Region
Zurich	Clinton	Southwest Region
Total Communities Served	1,577	