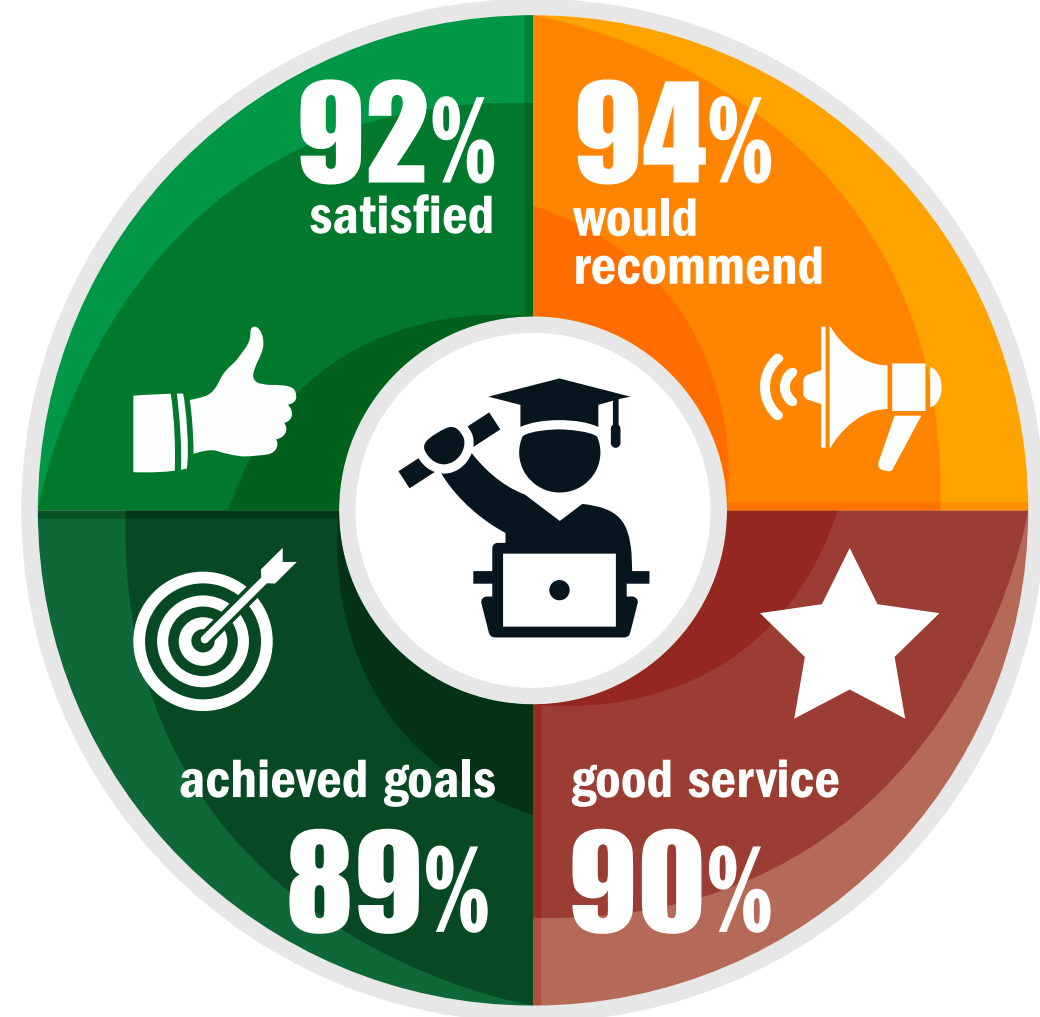


Client Satisfaction Survey 2019

Survey conducted in February/March 2019 of 566 users of Contact North | Contact Nord services from 9/1/2017 to 8/31/2018. Full results available at contactnorth.ca/about-us.



- 92% were satisfied with their experiences with Contact North | Contact Nord
- 94% would recommend Contact North | Contact Nord to friends and family
- 89% agree the course(s) taken contributed to achieving their goals
- 90%+ rated Contact North | Contact Nord services as excellent, very good, or good

87% agree

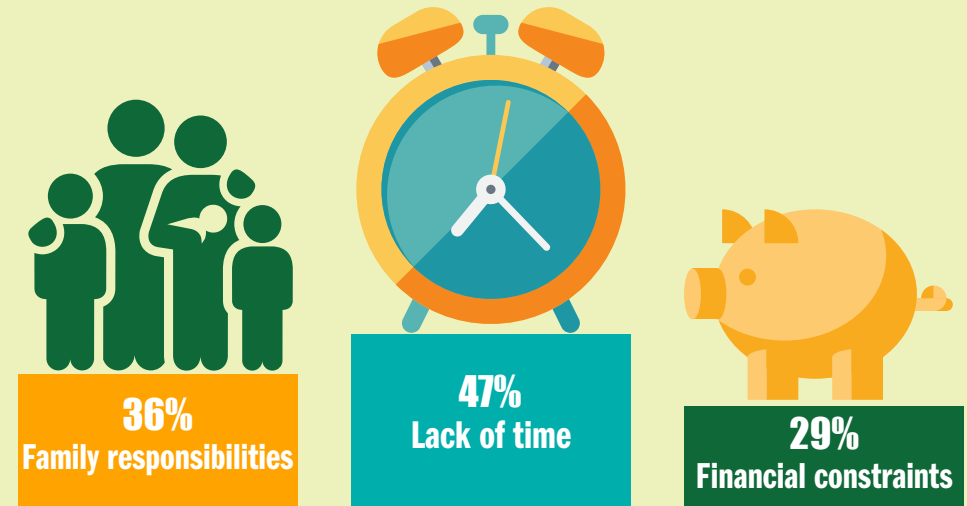
Contact North | Contact Nord provided the support they needed to achieve their goals



25% REGISTERED FOR 7 TO 10 COURSES indicating they are likely completing a full degree or diploma.



Challenges to pursuing education and training



Satisfaction rates for Contact North | Contact Nord services used by students

