

CONTACT NORTH | CONTACT NORD **In Operation Since 1986** **KEY FACTS & OUTCOMES**

As a community-based organization, Contact North | Contact Nord helps underserved Ontarians in 600 small, rural, remote, Indigenous and Francophone communities get jobs by making it possible for them to access education and training without leaving their communities.

We respond to **800,000+** requests per year from Ontarians and provide five local services:

- Information about available online programs and courses
- Assistance with the registration process for their program or course of choice
- Free use of computer workstations and high-speed Internet access to complete their online courses
- Free use of web conferencing and videoconferencing distance learning platforms to connect to, and participate in, their live online programs and courses
- Supervision of written exams and tests

We generate **58,000+** course registrations per year for Ontario's **24** public colleges, **22** public universities, **9** Indigenous institutes, **76** district school boards, **200** literacy and basic skills providers, and **50** skills development training providers.

Our local staff in **116 online learning centres** located in communities across Ontario deliver these services in English and French with the support of our province-wide **Student Information Hotline** and our studyonline.ca / etudiezenligne.ca and e-channel.ca / apprentissageenligne.ca portals, which provide information and resources for students and prospective students. Our portals support 675,000 pageviews per year.

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