



## A Community-Based Organization Which Helps Underserved Ontarians in

**800** SMALL, RURAL, REMOTE, INDIGENOUS  
AND FRANCOPHONE COMMUNITIES

**GET JOBS** by Making It Possible for Them to Access Online Education  
and Training Without Leaving Their Communities by Providing

[5 Local Support Services for Ontarians Delivered  
at 116 Locations \(Online Learning Centres\)  
and the Student Information Hotline](#)

[5 Local Support Services for Ontario's  
Education and Training Providers](#)

## SERVICES DELIVERED IN PARTNERSHIP WITH

- 24** Public Colleges
- 22** Public Universities
- 9** Indigenous Institutes
- 76** District School Boards
- 200** Literacy and Basic Skills Providers
- 50** Skills Development Training Providers
- 170** Ontario Works Offices
- 188** Employment Ontario Offices
- 114** Community Organizations Hosting Our  
Online Learning Centres
- 4,282** Community-Based Organizations

## ANNUAL RESULTS FOR ONTARIANS

**62,000+**

student registrations generated and supported in online  
courses from Ontario's education and training providers

**1,000,000**

requests for services fulfilled, including inquiries to the  
Student Information Hotline and Technical Support Hotline

**40**

province-wide campaigns to recruit students for online  
programs and courses from Ontario's colleges and universities

**295,000+**

visitors generate 920,000 pageviews of  
Contact North | Contact Nord portals

**92%**

of clients satisfied with their experiences  
with Contact North | Contact Nord



### ONTARIO'S ONLINE LEARNING PORTALS HOSTED BY CONTACT NORTH | CONTACT NORD

- [studyonline.ca](http://studyonline.ca) for information for Ontarians on 1,000 online programs and 18,000 online courses
- [e-channel.ca](http://e-channel.ca) for information for Ontarians on online literacy and basic skills courses
- [teachonline.ca](http://teachonline.ca) for resources for faculty and instructors teaching online