

# ONTARIO'S COMMUNITY-BASED BILINGUAL DISTANCE EDUCATION AND TRAINING NETWORK

CONTACT **NORTH**  
**NORD**

Supporting  
Rural & Remote Ontario



Ontario's community-based bilingual distance education and training network helps underserved residents in **1,300+** small, rural, remote, Indigenous and Francophone communities access education and training without leaving their communities.

## LOCAL SUPPORT SERVICES

### For Ontario students

1. Information on online programs and courses
2. Help to register, and information on financial options
3. Help to study online successfully
4. Free Technology Support Services
  - IT Technical Hotline
  - Student Technology Loan Service (laptops and Internet)
  - Use of computers and Internet at 116 online learning centres \*
  - Use of web conferencing platforms
5. Supervision of exams and tests

\* Not all online learning centres may be open at this time.

### For Ontario's education and training providers

1. Province-wide student recruitment campaigns in 1,300+ Ontario communities
2. Local support services for students
3. Identification of local education and training needs
4. Digital and technology platform services
  - IT Technical Hotline
  - Digital and technology platform training for faculty and instructors
  - Faculty and instructor resources at [teachonline.ca](https://teachonline.ca)
5. Information on the latest trends, best practices, training opportunities, and teaching resources in online and distance learning on [teachonline.ca](https://teachonline.ca)

For a more detailed description of our services, visit [contactnorth.ca/services](https://contactnorth.ca/services).

## SERVICES DELIVERED IN PARTNERSHIP WITH

|  |  |
|--|--|
| <b>24</b> Public colleges                      | <b>20</b> Skills development training providers                        |
| <b>25</b> Public universities                  | <b>170</b> Ontario Works offices                                       |
| <b>9</b> Indigenous institutes                 | <b>188</b> Employment Ontario offices                                  |
| <b>76</b> District school boards               | <b>114</b> Community organizations hosting our Online Learning Centres |
| <b>200</b> Literacy and basic skills providers | <b>4,282</b> Community-based organizations                             |

## ANNUAL RESULTS FOR ONTARIANS

|                     |  |
|---------------------|--|
| <b>180,000</b>      | student course registrations generated           |
| <b>1.3 million+</b> | service requests fulfilled                       |
| <b>99</b>           | province-wide recruitment campaigns              |
| <b>375,000+</b>     | visitors to Contact North   Contact Nord portals |
| <b>1.2 million+</b> | pageviews  |
| <b>92%</b>          | of clients satisfied                             |

### ONTARIO'S ONLINE LEARNING PORTALS HOSTED BY CONTACT NORTH | CONTACT NORD

- [studyonline.ca](https://studyonline.ca) for information on 2,600 online programs and 42,000 online courses from Ontario institutions
- [e-channel.ca](https://e-channel.ca) for information on online literacy and basic skills courses in Ontario
- [teachonline.ca](https://teachonline.ca) for resources for faculty and instructors teaching online and at a distance

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