

## PRESS RELEASE

October 13, 2020

For Immediate Release

### Contact North | Contact Nord's Orléans Online Learning Centre Reopens on October 6, 2020 for On-Site Student Support Services

Orléans, ON – Contact North | Contact Nord's Orléans online learning centre reopened its doors on October 6, 2020 and staff are looking forward to providing on-site student support services by appointment, including:

- Information about available online programs and courses
- Assistance with registration for your online program or course of choice and information on financial help
- Free use of computer workstations and high-speed Internet access to complete your online courses
- Free use of web conferencing and videoconferencing distance learning platforms to connect to and participate in your online programs and courses
- Supervision of written and online exams and tests

"Contact North | Contact Nord's top priority is the health and safety of students and staff using the Orléans online learning centre" stated Caileah Forrest, Online Learning Recruitment Officer for the Ottawa Carleton territory. "All necessary precautions were taken, including a deep cleaning of the location, availability of hand sanitizer for students, and re-organization of the space to provide for physical distancing. Key touch points in the location will be sanitized 4 times daily to provide a safe and healthy environment for staff and students."

As per the Government of Ontario's announcement on October 2, 2020, face coverings or masks must be worn in all public indoor settings across the province, including the online learning centre.

Students wishing to use the online learning centre must make an appointment by calling 613-830-4357, ext. 301 or by e-mail at [orleans@contactnorth.ca](mailto:orleans@contactnorth.ca).

Contact North | Contact Nord staff continue to be available to support students virtually if they do not wish to visit the online learning centre in-person, and can provide online study options, information about available financial aid options and assistance with registration via phone, e-mail, Zoom and Facebook Messenger.

The Orléans online learning centre is one of [116 Contact North | Contact Nord locations](#) across Ontario that are gradually reopening to provide on-site services to students.

The Orléans online learning centre is located at 240 Centrum Boulevard, Room 105 (located within the Orléans Cumberland Community Resource Centre).

For further information about the on-site services available, contact Caileah Forrest by e-mail at [orleans@contactnorth.ca](mailto:orleans@contactnorth.ca) or by phone at 613-830-4357, ext. 301.

- 30 -

For further information:

Caileah Forrest  
Online Learning Recruitment Office  
613-294-9795  
[caileah@contactnorth.ca](mailto:caileah@contactnorth.ca)

[About Contact North | Contact Nord](#)

[Unsubscribe](#)

Contact North | Contact Nord  
1139 Alloy Drive, Suite 104  
Thunder Bay, Ontario P7B 6M8  
807-346-1616  
[newsletter@contactnorth.ca](mailto:newsletter@contactnorth.ca)