

NEWS RELEASE

October 1, 2020

For Immediate Release

Contact North | Contact Nord's Cobourg Online Learning Centre Reopened for On-Site Student Support Services

(COBOURG, ON) – Contact North | Contact Nord's Cobourg online learning centre reopened on Tuesday, September 22, 2020 and staff is providing on-site student support services by appointment, including:

- Information about available online programs and courses
- Assistance with registration for your online program or course of choice and information on financial help
- Free use of computer workstations and high-speed Internet access to complete your online courses
- Free use of web conferencing and videoconferencing distance learning platforms to connect to and participate in your online programs and courses
- Supervision of written and online exams and tests

"Contact North | Contact Nord's top priority is the health and safety of students and staff using the Cobourg online learning centre" stated Wendy Somerville, Online Learning Recruitment Officer. "All necessary precautions were taken, including a deep cleaning of the location, availability of hand sanitizer for students, and re-organization of the space to provide for physical distancing. Key touch points in the location will be sanitized 4 times daily to provide a safe and healthy environment for staff and students."

As per the direction from the Haliburton, Kawartha, Pine Ridge District Health Unit, masks must be worn while on-site at the online learning centre.

Students wishing to use the online learning centre must make an appointment by calling 1-855-361-1421 or by sending an e-mail to northumberlanddurham@contactnorth.ca.

Contact North | Contact Nord staff continue to be available to support students virtually if they do not wish to visit the online learning centre in-person, and can provide online study options, information about available financial aid options and assistance with registration via phone, e-mail, Zoom and Facebook Messenger.

The Cobourg online learning centre is one of [116 Contact North | Contact Nord locations](#) across Ontario that are gradually reopening to provide on-site services to students.

The Cobourg online learning centre is located at 600 William Street, Room 160A in Cobourg and serves residents in Northumberland County, Durham Region, Peterborough and southern Kawartha Lakes.

For further information about the on-site services available, contact Wendy Somerville by e-mail at northumberlanddurham@contactnorth.ca or by phone 1-855-361-1421.

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For more information:

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