

CONTACT NORTH | CONTACT NORD IS A FREE, LOCAL BILINGUAL SERVICE

to help residents in 1,500+ rural and remote Ontario communities access online programs and courses from colleges, universities and training providers without having to leave their communities.

FREE LOCAL SUPPORT SERVICES

FOR ONTARIO STUDENTS

1. Information on online programs and courses
2. Help to register, and information on financial aid
3. *Help to Study Online Successfully* service
4. Technology Support Services
 - IT Technical Hotline
 - Student Technology Service (laptops and Internet)
 - Use of computers and Internet at 78 online learning centres
 - Use of web conferencing platforms
5. Supervision of exams and tests

FOR ONTARIO'S EDUCATION AND TRAINING PROVIDERS

1. Province-wide student recruitment campaigns in 1,500+ Ontario communities
2. Local support services for students
3. Identification of local education and training needs
4. Digital and technology platform services
5. IT Technical Hotline
6. Digital and technology platform training for faculty and instructors
7. Faculty and instructor resources at teachonline.ca
8. Information on the latest trends, best practices, training opportunities, and teaching resources in online and distance learning on teachonline.ca

FREE SERVICES DELIVERED IN PARTNERSHIP WITH

For a more detailed description of our services, visit contactnorth.ca/services.

24 Public colleges	20 Skills development training providers
25 Public universities	170 Ontario Works offices
9 Indigenous institutes	188 Employment Ontario offices
76 District school boards	78 Community organizations hosting our Online Learning Centres
200 Literacy and basic skills providers	4,282 Community-based organizations

ANNUAL RESULTS FOR ONTARIANS

90,000 student course registrations generated	350,000+ visitors to Contact North Contact Nord portals
1.7 million+ service requests fulfilled	1.7 million+ pageviews
50 province-wide recruitment campaigns	92% of clients satisfied

ONTARIO'S ONLINE LEARNING PORTALS HOSTED BY CONTACT NORTH | CONTACT NORD

- studyonline.ca for information on 2,600 online programs and 41,000 online courses from Ontario institutions
- e-channel.ca for information on online literacy and basic skills courses in Ontario
- teachonline.ca for resources for faculty and instructors teaching online and at a distance