

CONTACT NORTH | CONTACT NORD

increases the number of underserved Ontario residents who take online programs and courses from Ontario's colleges, universities, Indigenous institutes, and other providers while remaining in their community.

We recruit and provide free support services to students in 1,500+ rural and remote communities, in person at locations across the province, or by phone, email, live chat or virtually. Our services are available in English and French.

We help increase access and success for underrepresented learner groups, including:

- Francophone learners
- Indigenous learners
- Unemployed learners
- Learners accessing Ontario Works
- Learners with disabilities

FREE LOCAL SUPPORT SERVICES

FOR ONTARIO STUDENTS

1. Information on online programs and courses
2. Help to register, and information on financial aid
3. *Help to Study Online Successfully* service
4. Technology Support Services
 - IT Technical Hotline
 - Student Technology Service (laptops and Internet)
 - Use of computers and Internet
 - Use of web conferencing platforms

FOR ONTARIO'S EDUCATION AND TRAINING PROVIDERS

1. Province-wide student recruitment campaigns in 1,500+ Ontario communities
2. Local support services for students
3. Identification of local education and training needs
4. Digital and technology platform services
5. IT Technical Hotline
6. Digital and technology platform training for faculty and instructors
7. Faculty and instructor resources at teachonline.ca
8. Information on the latest trends, best practices, training opportunities, and teaching resources in online and distance learning on teachonline.ca

FREE SERVICES DELIVERED IN PARTNERSHIP WITH

For a more detailed description of our services, visit contactnorth.ca/services.

- 24** Public colleges
- 25** Public universities
- 9** Indigenous institutes
- 76** District school boards
- 200** Literacy and basic skills providers

- 20** Skills development training providers
- 170** Ontario Works offices
- 188** Employment Ontario offices
- 4,282** Community-based organizations

ANNUAL RESULTS FOR ONTARIANS

- 30,000** student course registrations generated
- 1.7 million+** service requests fulfilled
- 50** province-wide recruitment campaigns
- 350,000+** visitors to Contact North | Contact Nord portals
- 1.7 million+** pageviews
- 92%** of clients satisfied

ONTARIO'S ONLINE LEARNING PORTALS HOSTED BY CONTACT NORTH | CONTACT NORD

- studyonline.ca for information on 2,600 online programs and 41,000 online courses from Ontario institutions
- e-channel.ca for information on online literacy and basic skills courses in Ontario
- teachonline.ca for resources for faculty and instructors teaching online and at a distance