

# ONTARIO'S COMMUNITY-BASED BILINGUAL DISTANCE EDUCATION AND TRAINING NETWORK

CONTACT **NORTH**  
**NORD**

Supporting  
Rural & Remote Ontario



Ontario's community-based bilingual distance education and training network helps underserved residents in **1,300+** small, rural, remote, Indigenous and Francophone communities access education and training without leaving their communities.

## FREE LOCAL SUPPORT SERVICES

### For Ontario students

1. Information on online programs and courses
2. Help to register, and information on financial aid
3. *Help to Study Online Successfully* service
4. Technology Support Services
  - IT Technical Hotline
  - Student Technology Loan Service (laptops and Internet)
  - Use of computers and Internet at 78 online learning centres
  - Use of web conferencing platforms
5. Supervision of exams and tests

### For Ontario's education and training providers

1. Province-wide student recruitment campaigns in 1,300+ Ontario communities
2. Local support services for students
3. Identification of local education and training needs
4. Digital and technology platform services
  - IT Technical Hotline
  - Digital and technology platform training for faculty and instructors
  - Faculty and instructor resources at [teachonline.ca](https://teachonline.ca)
5. Information on the latest trends, best practices, training opportunities, and teaching resources in online and distance learning on [teachonline.ca](https://teachonline.ca)

For a more detailed description of our services, visit [contactnorth.ca/services](https://contactnorth.ca/services).

## FREE SERVICES DELIVERED IN PARTNERSHIP WITH

<b>24</b> Public colleges	<b>20</b> Skills development training providers
<b>25</b> Public universities	<b>170</b> Ontario Works offices
<b>9</b> Indigenous institutes	<b>188</b> Employment Ontario offices
<b>76</b> District school boards	<b>78</b> Community organizations hosting our Online Learning Centres
<b>200</b> Literacy and basic skills providers	<b>4,282</b> Community-based organizations

## ANNUAL RESULTS FOR ONTARIANS

<b>90,000</b>	student course registrations generated
<b>1.7 million+</b>	service requests fulfilled
<b>50</b>	province-wide recruitment campaigns
<b>350,000+</b>	visitors to Contact North   Contact Nord portals
<b>1.7 million+</b>	pageviews
<b>92%</b>	of clients satisfied

### ONTARIO'S ONLINE LEARNING PORTALS HOSTED BY CONTACT NORTH | CONTACT NORD

- [studyonline.ca](https://studyonline.ca) for information on 2,600 online programs and 41,000 online courses from Ontario institutions
- [e-channel.ca](https://e-channel.ca) for information on online literacy and basic skills courses in Ontario
- [teachonline.ca](https://teachonline.ca) for resources for faculty and instructors teaching online and at a distance

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